

# Who to Contact

## Resources for Foster Parents and Kinship Caregivers

Knowing who to contact for different needs can be really hard. This guide lets foster parents and kinship caregivers know who to contact about different topics.



## Caregiver Support

### CaRES

The Alliance Caregiver Retention, Education, and Support (CaRES) program is DCYF's partner in supporting foster parents and kinship caregivers. Caregivers can reach out to CaRES at any time to ask questions, seek support and advice, or ask for a listening ear.

- Contact CaRES by emailing [alliancecares@uw.edu](mailto:alliancecares@uw.edu)
- Visit the CaRES website at [alliancecares.org](http://alliancecares.org) to learn more about:
  - Support groups
  - Community resources
  - Peer mentors and specialists

### Caregiver Supports

The Caregiver Supports program contracts with local organizations that provide placement supports based on the child's behavior and diagnoses. Find the name of your local Caregiver Supports provider, their contact information, and more details on the Caregiver Supports webpage at <https://dcyf.wa.gov/services/foster-parenting/caregiver-supports-project>.

### Foster Parent Alliance of Washington State (FPAWS)

FPAWS is a nonprofit organization made up of current and former caregivers that provide support to foster and kinship families. FPAWS runs a foster care support line available at 1-800-391-CARE or 1-800-391-2273. For general information, visit the FPAWS website at <https://fpawscares.org/>.

### Complaints and Concerns

- [Caregivers Communication Guide](https://www.dcyf.wa.gov/publications-library/CWP_0073), [https://www.dcyf.wa.gov/publications-library/CWP\\_0073](https://www.dcyf.wa.gov/publications-library/CWP_0073)
- [Constituent Relations](mailto:ConstRelations@dcyf.wa.gov), (360) 902-8060 or 1 (800) 723-4831, [ConstRelations@dcyf.wa.gov](mailto:ConstRelations@dcyf.wa.gov)
- [Office of the Family and Children Ombuds](http://www.ofco.wa.gov), (206) 439-3870 or (800) 571-7321, [www.ofco.wa.gov](http://www.ofco.wa.gov)



## Placement Related Needs

- Placement is managed by each region. Please use the contact information below to reach your region's placement team. You can find your region by viewing the DCYF regional map at [https://www.dcyf.wa.gov/publications-library/COMM\\_0008](https://www.dcyf.wa.gov/publications-library/COMM_0008).
- Please contact the young person's caseworker for discussions and questions about placement changes.
- Foster parents or kinship caregivers licensed by a Child Placing Agency (CPA) should contact their CPA's placement coordinator to discuss placement and related requests.

### REGION 1

Email Region 1 Home Finders at [HomeFindersSpokane@dshs.wa.gov](mailto:HomeFindersSpokane@dshs.wa.gov)

Geneva Prigan, Placement Supervisor  
Cell: (509) 720-4203 or  
[geneva.prigan@dcyf.wa.gov](mailto:geneva.prigan@dcyf.wa.gov)

### REGION 2

Email the Region 2 Placement Coordinators and Supervisor  
[dcyf.region2placementcoordinator@dcyf.wa.gov](mailto:dcyf.region2placementcoordinator@dcyf.wa.gov)

Deana Gilliland, Placement Supervisor  
Cell: (509) 712-5188 or  
[deana.gilliland@dcyf.wa.gov](mailto:deana.gilliland@dcyf.wa.gov)

### REGION 3

Email Region 3 Placement Desk at  
[dcyfdlforegion3placement@dcyf.wa.gov](mailto:dcyfdlforegion3placement@dcyf.wa.gov)

Greta Sriviboon,  
Placement Supervisor  
Cell: (425) 422-9268 or  
[greta.sriviboon@dcyf.wa.gov](mailto:greta.sriviboon@dcyf.wa.gov)

### REGION 4

Email Region 4 Placement Desk at  
[dcyfdlcwregion4placement@dcyf.wa.gov](mailto:dcyfdlcwregion4placement@dcyf.wa.gov)

Christine Greil, Placement Supervisor.  
Cell: 206-397-5056 or  
[christine.greil@dcyf.wa.gov](mailto:christine.greil@dcyf.wa.gov)

### REGION 5

Email Region 5 Placement Desk at  
[CAR3Placement-North@dshs.wa.gov](mailto:CAR3Placement-North@dshs.wa.gov)

Oletha Carter-James, Placement Supervisor  
Phone: (253) 579-4769 or  
[oletha.carter-james@dcyf.wa.gov](mailto:oletha.carter-james@dcyf.wa.gov)

### REGION 6

Email Region 6 Placement Desk at  
[dcyfdlforegion6placement@dcyf.wa.gov](mailto:dcyfdlforegion6placement@dcyf.wa.gov)

Katrina Andrade, Placement Supervisor  
Cell: (360) 764-9772 or  
[katrina.andrade@dcyf.wa.gov](mailto:katrina.andrade@dcyf.wa.gov)

## Monthly Transportation Reimbursement

- Caregivers should use the Monthly Transportation Reimbursement form to ask to get paid back for transportation-related expenses. The form can be found at: [https://www.dcyf.wa.gov/forms?field\\_number\\_value=07-090&title=](https://www.dcyf.wa.gov/forms?field_number_value=07-090&title=)
- Turn in completed forms to the child's caseworker. The forms must be legible and signed in order for the caseworker to approve the request.
- Forms can be emailed, mailed, handed to, or texted (least preferred method) to the caseworker.
  - To find the caseworker's email, mailing address, or phone number, please visit <https://apps-ca-ext.dcyf.wa.gov/EmployeeDirectoryInternet/>
- Caregivers can contact a CaRES mentor for questions about the Monthly Transportation Reimbursement form.

## Clothing Vouchers

- Please talk with your caseworker if you believe the young person in your care needs a clothing voucher.
- Clothing vouchers are available when a child or youth enters foster care or if they have an exceptional clothing needs not met through local community resources or the standard clothing allowance in the foster care monthly maintenance payment.
- Find information about foster and kinship clothing banks and resources by contacting a CaRES mentor at [alliancecares@uw.edu](mailto:alliancecares@uw.edu) or reviewing their "Guide to Free and Discounts for Foster & Kinship Caregivers" found at <https://alliancecares.org/wp-content/uploads/2025/12/Free-and-Discounted-Resources-for-Foster-Kinship-Caregivers.pdf>.

## Foster Caregiver Reimbursement - Property Damage and Emergency Medical Expenses

- Review the Foster Caregiver Reimbursement - Property Damage and Emergency Medical Expenses information sheet at: [https://www.dcyf.wa.gov/publications-library/FB\\_0011](https://www.dcyf.wa.gov/publications-library/FB_0011).
- Caregivers complete the Foster Caregiver Reimbursement and Claim form 18-400 at: [https://www.dcyf.wa.gov/forms?field\\_number\\_value=18-400&title=](https://www.dcyf.wa.gov/forms?field_number_value=18-400&title=)
  - Other individuals who do not have a foster or kinship license use the Third Party Liability Claim form 18-400A at: [https://www.dcyf.wa.gov/forms?field\\_number\\_value=18-400&title=](https://www.dcyf.wa.gov/forms?field_number_value=18-400&title=)

## Guardianship and Adoption Resources

### Adoption and Adoption Support

To talk to someone about adoption through foster care, please contact Adoption Program Manager Jacki Christl at [jacki.christl@dcyf.wa.gov](mailto:jacki.christl@dcyf.wa.gov), (360) 995-3092 and visit <https://www.dcyf.wa.gov/services/adoption>

If you adopted a child or youth from foster care in Washington and want to talk to someone about your adoption support agreement, you can find adoption support staff and contact information at <https://dcyf.wa.gov/services/adoption-support-program/contacts>

Find other helpful information about adoption support at <https://www.dcyf.wa.gov/services/adoption-support-program>.

### Guardianship and the Guardianship Assistance Program

If you're thinking about whether or not guardianship is the best plan for the child in your care, contact your regional guardianship staff. You can find your region by viewing the map at [https://www.dcyf.wa.gov/publications-library/COMM\\_0008](https://www.dcyf.wa.gov/publications-library/COMM_0008).

**REGION 1** Jocelyn Seifert | [jocelyn.seifert@dcyf.wa.gov](mailto:jocelyn.seifert@dcyf.wa.gov)

**REGION 2** Dolores Cantu | [dolores.cantu@dcyf.wa.gov](mailto:dolores.cantu@dcyf.wa.gov)

**REGION 3** Heidi Pless | [heidi.pless@dcyf.wa.gov](mailto:heidi.pless@dcyf.wa.gov)

**REGION 4** Megan Malinoski | [megan.malinoski@dcyf.wa.gov](mailto:megan.malinoski@dcyf.wa.gov)

**REGION 5** Gracia Hahn | [gracia.hahn@dcyf.wa.gov](mailto:gracia.hahn@dcyf.wa.gov)

**REGION 6** Selena Deer | [selena.deer@dcyf.wa.gov](mailto:selena.deer@dcyf.wa.gov)

To request a change to your existing GAP agreement contact [dcyf.gapspecialist@dcyf.wa.gov](mailto:dcyf.gapspecialist@dcyf.wa.gov).



## Well-Being Resources

### Educational Supports

Foster Care Education Program | [K12Education@dcyf.wa.gov](mailto:K12Education@dcyf.wa.gov)

#### Regional Education Leads

**REGION 1** Bobbi Lloyd | [bobbi.lloyd@dcyf.wa.gov](mailto:bobbi.lloyd@dcyf.wa.gov)

**REGION 2** Monica Jenkins | [monica.jenkins@dcyf.wa.gov](mailto:monica.jenkins@dcyf.wa.gov)

**REGION 3** Wryan Young | [wryan.young@dcyf.wa.gov](mailto:wryan.young@dcyf.wa.gov)

**REGION 4** Donna LaFrance | [donna.lafrance@dcyf.wa.gov](mailto:donna.lafrance@dcyf.wa.gov)

**REGION 5** Dawn Flammang | [dawn.flammang@dcyf.wa.gov](mailto:dawn.flammang@dcyf.wa.gov)

**REGION 6** Heather Lawhead-Hug  
[heather.lawhead-hug@dcyf.wa.gov](mailto:heather.lawhead-hug@dcyf.wa.gov)

- [Treehouse's Educational Resources](https://www.treehouseforkids.org/resource-center/pre-k-high-school-academic-resources/) - <https://www.treehouseforkids.org/resource-center/pre-k-high-school-academic-resources/>
- [Treehouse Educational Advocacy](https://www.treehouseforkids.org/our-services/eligibility) - <https://www.treehouseforkids.org/our-services/eligibility>
- [School District Foster Care Liaisons](https://www.k12.wa.us/student-success/access-opportunity-education/foster-care/foster-care-liaisonsdcyf-contacts) - <https://www.k12.wa.us/student-success/access-opportunity-education/foster-care/foster-care-liaisonsdcyf-contacts>
- [Office of the Education Ombuds](https://www.oeo.wa.gov/en) - <https://www.oeo.wa.gov/en>

### Medical

- [Apple Health Core Connections](https://www.coordinatedcarehealth.com/members/foster-care.html) - <https://www.coordinatedcarehealth.com/members/foster-care.html>
  - Request "Health Care Coordination" by calling 1 (844) 354-9876
- [Fostering Well-Being](https://www.dshs.wa.gov/altsa/stakeholders/fostering-well-being) - <https://www.dshs.wa.gov/altsa/stakeholders/fostering-well-being>

# Foster and Kinship Care Licensing

## Regional Licensing Division (LD) Email Addresses

You can find your region by viewing this map:

[https://www.dcyf.wa.gov/publications-library?combine\\_1=COMM\\_0008](https://www.dcyf.wa.gov/publications-library?combine_1=COMM_0008)

Use your region's email address to ask a more in-depth questions about your situation or home or to submit an application.

**REGION 1** | [dcyf.fostercarelicensingregion1@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion1@dcyf.wa.gov)

**REGION 2** | [dcyf.fostercarelicensingregion2@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion2@dcyf.wa.gov)

**REGION 3** | [dcyf.fostercarelicensingregion3@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion3@dcyf.wa.gov)

**REGION 4** | [dcyf.fostercarelicensingregion4@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion4@dcyf.wa.gov)

**REGION 5** | [dcyf.fostercarelicensingregion5@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion5@dcyf.wa.gov)

**REGION 6** | [dcyf.fostercarelicensingregion6@dcyf.wa.gov](mailto:dcyf.fostercarelicensingregion6@dcyf.wa.gov)

Contact your Tribal Child Placing Agency or a Child Placing Agency (CPA) if you are interested in being licensed through a CPA: [https://www.dcyf.wa.gov/publications-library/LIC\\_0147](https://www.dcyf.wa.gov/publications-library/LIC_0147)

## Renewal

- Please contact your licensor for questions or to renew your license.
- If you don't know who your licensor is, please email your local Licensing Division (LD) team by using the regional email address for where you live.
- Families licensed by a CPA should contact their agency licensor for questions and guidance on how to renew their license.

## Transferring Your License From a Child Placing Agency (CPA) to DCYF Licensing Division (LD) or Vice Versa

- Washington is home to many CPAs who certify homes. Families can also get directly licensed by LD. It is up to caregivers to choose to work with one agency, a CPA, or LD.
- To transfer your license from a CPA to LD, please use the regional email addresses.
- To transfer your license to a CPA instead of working directly with LD, please contact the CPA directly.
- Find CPAs in your area at <https://dcyf.wa.gov/services/child-placing-agencies/cpa-contacts>
- Find Tribal CPAs and CPAs who license kin at [https://www.dcyf.wa.gov/publications-library/LIC\\_0147](https://www.dcyf.wa.gov/publications-library/LIC_0147)

## Investigations

- Families with an LD investigation can use the resources below. Families licensed by a CPA should contact their CPA licensor.
- For neutral, confidential support, and information about the investigation process, please contact the Foster Intervention and Retention Support Team (FIRST) at 1 (866) 393-6186.
  - FIRST brochure - [https://www.dcyf.wa.gov/publications-library/CWP\\_0005](https://www.dcyf.wa.gov/publications-library/CWP_0005)
  - The Alliance Caregiver Retention, Education and Support (CaRES) program FIRST - <https://alliancecares.org/allegations-and-investigations/>
- Review these resources:
  - Licensing Division Child Protective Services - [https://www.dcyf.wa.gov/publications-library/LIC\\_0008](https://www.dcyf.wa.gov/publications-library/LIC_0008)
  - Child Protective Services Investigations in State-Regulated Care - [https://www.dcyf.wa.gov/publications-library/LIC\\_0002](https://www.dcyf.wa.gov/publications-library/LIC_0002)

## Questions? Feedback?

If you have any questions or feedback about this resource, please contact Caregiver Retention and Support Program Manager Holly Luna at [holly.luna@dcyf.wa.gov](mailto:holly.luna@dcyf.wa.gov) or 360-870-1423.

## Contacts for Spanish-Speakers

Dirección de correo electrónico para personas que hablan Español  
[dcyf.fostercarelicensingespanol@dcyf.wa.gov](mailto:dcyf.fostercarelicensingespanol@dcyf.wa.gov)  
(509) 585-3029

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