

# Faasilasilaga o le Le Faailoga Tagata

O le Washington State Department of Children, Youth, and Families (Matagaluega a le Setete o Washington mo Tamaiti, Talavou, ma Aiga, DCYF) e le faailoga tagata, tuu esea, faalavelave, faafitia le auaunaga i, pe ese le faiga o tagata e fua i o latou lanu, talitonuga/tapuaiga, lanu, tupuaga faaleatunu (aofia ai le gagana e fafia iai), maitaga, faasinomaga o itupa, faafeusuaiga, tulaga le atoatoa (aofia ai le faaaogaina o se taifau taiala po o se meaola auauna), tagata nuu po o le tulaga tau femalagaiga, tagata matua ua faatea ma le mamalu taualoa po o tulaga faafitafita, po o se tulaga e pei o se tina o lo o faasusu se tamaitiiti, po o se isi lava vasega e puipuia i lalo o le malo, setete o Washington po o tulafono faalotoifale talafeagai.

Matou te tuuina atu suiga e leai se totogi, fesoasoani, ma auaunaga mo tagata e le atoatoa le malosi. Afai e te manaomia nei auaunaga, fesoottai le **dcyf.accessibility@dcyf.wa.gov**. O faataitaiga e aofia ai:

- Faaliliupu faitaga agavaa
- Faamatalaga tusitusia i isi faatulagaga e pei o lomiga lapopoa, faakomepiuta, leo, ma le braille



Matou te tuuina atu auaunaga tau gagana leai se totogi mo tagata o e fafia e tautatala pe tusitusi i se gagana e ese mai le Igilisi. Afai e te manaomia nei auaunaga, fesoottai le **dcyf.languageaccess@dcyf.wa.gov**. O auaunaga e aofia ai:

- Faaliliupu agavaa
- Faaliliuina o pepa o faamatalaga, pepa, ma isi faamatalaga i isi gagana

Afai e te talitonu ua le tuuina ate le DCYF nei auaunaga pe ua faailoga tagata ia te oe e faavae i le lanu, talitonuga/tapuaiga, lanu, tupuaga faaleatunu (aofia ai le gagana e fafia iai), maitaga, faasinomaga o itupa, faafeusuaiga, tulaga le atoatoa (aofia ai le faaaogaina o se taifau taiala po o se meaola auauna), sitiseni po o le tulaga tau femalagaiga, tagata matua ua faatea ma le mamalu taualoa po o tulaga faafitafita, po o se tulaga e pei o se tina o lo o faasusu se tamaitiiti, faamolemole faatumu le pepa faasea i le <https://www.dcyf.wa.gov/service-access>.

Afai e te manaomia se fesoasoani i le faatumuina o le pepa faasea pe iai foi ni au fesili, faamolemole fesoottai le Auaunaga DCYF ma le Polokalama o Aia Tatau a Tagata:

- Valaau: (360) 407-5511 po o le toll free i le 1-866-731-3202
- Email: [dcyf.civilrightscomplaints@dcyf.wa.gov](mailto:dcyf.civilrightscomplaints@dcyf.wa.gov)

Faaulu lau pepa faasea e faaaoga ai se tasi o auala nei:

- Email: [dcyf.civilrightscomplaints@dcyf.wa.gov](mailto:dcyf.civilrightscomplaints@dcyf.wa.gov)
- Meli e faaaogaina ai le United State Postal Service (Auaunaga Meli a le Iunaite Setete, USPS):

DCYF Service Access and Civil Rights Program  
Washington State Department of Children,  
Youth, and Families  
PO Box 40993  
Olympia, WA 98504-0983

E mafai foi ona e faaulu se faila tau aia tatau a tagata lautele i le:

- U.S. Department of Health and Human Services Office for Civil Rights (Matagaluega Soifua Maloloina U.S ma Le Ofisa o Tagata Faigaluega mo Aia Tatau a Tagata Lautele) i le <https://www.hhs.gov/ocr/complaints/index.html> pe valaau le 1-800-368-1019, Telecommunications Device for the Deaf (Masini mo Fesootaiga mo le Deaf, TDD): 1-800-537-7697.
- U.S. Department of Justice Civil Rights Division (Matagaluega o Faamasinoga Vaega o Aia Tatau a Tagata) i le <https://civilrights.justice.gov/> pe valaau le 1-855-856-1247, Tele TYewriter (Masini Lolomitusi Tele, TTY) 202-514-0716.
- The Washington State Human Rights Commission (Komisi o Aia Tatau a Tagata a le Setete o Washington) i le <https://www.hum.wa.gov/file-complaint> pe valaau le 1-800-233-3247.



Washington State Department of  
**CHILDREN, YOUTH & FAMILIES**

