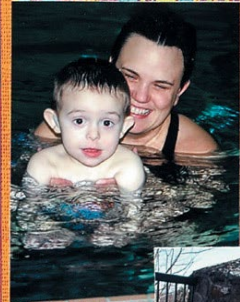
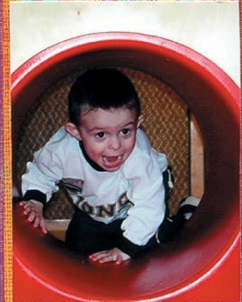




Children's Village – Yakima Washington
Cindy Carroll, M.A., SLP – Clinical Director



Children's Village is a beautifully designed facility created to help children with special needs. Ethan was diagnosed with Pervasive Developmental Disorder (PDD) in July, 2004 at Children's Village, by Dr. Lieke. He started therapy before actually receiving the diagnosis, in March, 2004, when he was 19 months old. We were assigned a very knowledgeable and empathetic family resource coordinator, Sharon Laudon; and started seeing Cindy Carroll, speech therapist, extraordinary once a week and eventually 2 times per week. We also started going to a toddler group once a week made up of children with special needs as well as typically developing children. Ironically one of Ethan's peers from our play-group was also a part of the toddler program. (He was however, typically developing). In November, we started seeing Julie Ferguson, an amazing occupational therapist, who takes Ethan into the pool for therapy which he absolutely loves. Four days a week we drove to Children's Village and crossed the bridge in the hopes of helping Edy to learn and develop. I describe going to Children's Village as more than a trip to the therapist and more of an "an event". First we cross the bridge and the boys fight over who gets to push the button to make the door open, then we go the receptionist desk to let them know



For A Better Tomorrow!

crossing
the

BRIDGE



complete family involvement - which has proven beneficial for Ethan and us. Now that Ethan is 3, he is going to a developmental preschool in our school district 2 days per week. But we still cross the bridge to Children's Village to see Julie and Cindy once a week each. Children's Village is now working on putting together an Autism program and we are very hopeful that it will be up and running by the beginning of the next school year. We've been very blessed to have Children's Village and several very special therapists in our lives. Every time we cross that bridge I am truly thankful for Children's Village!

Photos 2/05 - Journaling 2/06



Laura Crooks – CEO



Children's Village- Our Mission

- Crossing the bridge together, we connect children with special needs and their families to supportive Services



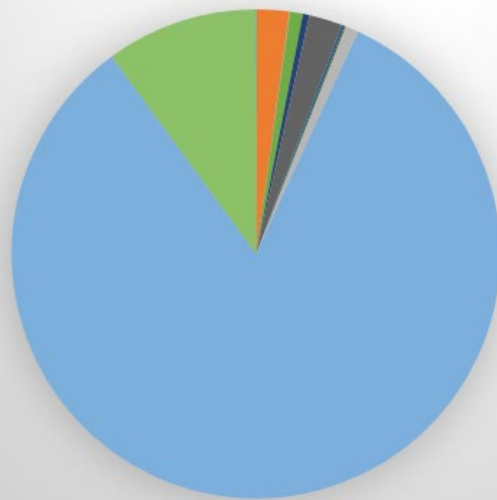
Who Are Our Patients And Families

- 88% from Yakima Valley, the rest come from all over the state
- Over 40% of our kids have a behavioral health diagnosis/autism
- Majority of families have needs that require complex coordination and support



Where Do The Patients Come From

Where Our Patients Live (by county)



- Adams
- Benton
- Columbia
- Cowlitz
- Douglas
- Franklin
- Grant
- King
- Kittitas
- Kitsap
- Klickitat
- Out of State
- Pierce
- Spokane
- Walla Walla
- Whitman
- Yakima

Counties	# patients
Adams	8
Benton	324
Columbia	4
Cowlitz	1
Douglas	1
Franklin	129
Grant	65
King	1
Kittitas	332
Kitsap	1
Klickitat	28
Out of State	15
Pierce	4
Spokane	7
Walla Walla	120
Whitman	1
Yakima	12604
Other not identified	1525

Our Current Services

- Our Specialties in the Building
 - Therapy Services
 - Developmental Pediatrics
 - Behavioral Health
 - Dental
 - Family Support (P2P)
- FWC/Seattle Childrens
 - Cardiology
 - Gastroenterology
 - Neurodevelopmental
 - Neurology
 - Orthopedics
- In Home Services
 - Early intervention
 - Therapy
 - NFP - +Tribal Nursing
 - BAT
- Recent additions
 - Maternal Fetal Medicine
 - Services at Triumph Treatment Center



Children's Village Growth over the past few years

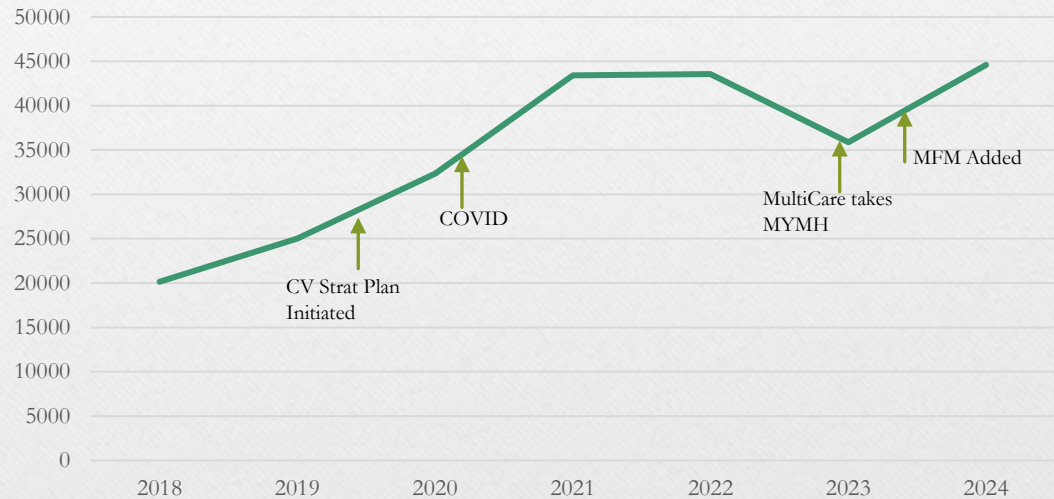
Total Visit Growth

of Patients:

- 2019 = 5,694
- 2020 = 8,114
- 2021 = 9,560
- 2022 = 11,147
- 2023 = 11,879
- 2024 = 12,160

of actual appointments

- 2019 = 25,000
- 2020 = 32,346
- 2021 = 43,398
- 2022 = 43,570
- 2023 = 35,890
- 2024 = 44,588



Children's Village Programs- Summary of Visits for 2024

Program	2023	2024	Change
Parent to Parent	2,185	1,910	-275 encounters, 13% decrease
NFP	3,328	2,991	-337 encounters, 10% decrease
EI		14,522	
PTS		6,199	
Combined PTS and EI totals (could not separate in 2023)	18,147	20,721	+2574 encounters, 14% growth
Medical	5,551	6,729	+1,178 encounters, 21% growth
Dental	4,141	5,671	+1524 encounters, 36% growth
BHS	4,505	6,843	+2,338 encounters, 51% growth
Totals	35,890	44,588	+8,698 encounters, 24% growth overall



Infant Mental Health and Social Emotional Development

NEW: Triumph Treatment Center in collaboration with Children's Village as a community setting location for evaluations and a new parent coaching group for families with infants and toddlers. The focus on bonding, social-emotional support and building a good foundation for babies and parents.

NICU to Home

NICU to Home program

Collaborative process improves wait times for NICU families needing support

Samantha Malott | Mon, Dec 2, 2024 7:00 AM | 3 min read | 193 Views |  3



- Previously, families scheduled an outpatient visit and then waited for their intake appointment
- Babies begin ESIT services on average 7.25 days after d/c.
- Focusing on highest need, genetic conditions, prematurity or feeding.
- Sometimes it is so seamless “families didn’t even realize they were in the ESIT program because it was so seamless”.

2023 Finalist for CEO and President’s Award in the category “Caring for the Communities We Serve.

Children's Village Referral Guidelines

Department	Developmental Behavioral Pediatrics	Medical Specialties Clinic through SCH	Behavioral Health Services	Early Supports for Infants and Toddlers	Dental	Nurse Family Partnership	Genetics	Cleft Lip & Palate	Pediatric Therapy Services	Parent to Parent
Services	Evaluation and management of developmental/behavioral concerns such as ADHD, ASD, regulatory disorders, developmental disorders and intellectual disabilities (we do not screen for specific academic concerns ie dyslexia or psychiatric disorders)	Orthopedics Gastro Intestinal Cardiology Neurology Neurodevelopmental	Behavioral Assessment and Treatment Team (for children with special needs) Applied Behavior Analysis	Home Visiting, Physical Therapy Occupational Therapy Speech Therapy Education Nursing Social Work Resource Coordination	Currently only accepting new referrals for children with special needs, or receiving other services at Children's Village	Nurse Home Visiting	Genetic Counseling, Medical Genetics, Genetic Testing	Multidisciplinary Team	Physical Therapy Occupational Therapy Speech Therapy	Family support services including parent and sibling support groups, family events, social/recreation program for children with disabilities/special health care needs, peer matching program and resource navigation
Ages Served	0-18 Yrs	0-18 Yrs	BAT: 0-12 Yrs ABA Day Program: 2-3 Yrs ABA In Home: 2-12 Yrs	0-3 Yrs	0-18 Yrs	Prenatal (1st Trimester)- Child age 2 Yrs	0-18 Yrs	0-18 Yrs	0-18 Yrs	0-21
Geographical Location Served	Yakima, Kittitas, Klickitat, Benton, Franklin and Walla Walla Counties	No Restrictions	BAT: Yakima County ABA Day Program: No Restrictions ABA In Home: Yakima (not currently providing services to Grandview)	Yakima & Kittitas Counties	Yakima County	Yakima County	Yakima, Kittitas, Klickitat and Grant Counties	Yakima, Chelan, Kittitas, Klickitat, Okanogan, Douglas, Grant Benton, Adams, Franklin and Walla Walla	Yakima County	Yakima County, also serving Spanish speaking families in Kittitas County
Contact Information	General Line: 509-574-3200 Fax Line: 509-574-3210 twilal@yvwfc.org	General Line: 509-574-3200 Fax Line: 509-574-3210	General Line: 509-574-3200 Fax Line: 509-574-3210	General Line: 509-574-3200 Referral Lines: 509-490-0797 (Coraima) 509-969-0718 (Pitta) Fax Line: 509-574-3210	General Line: 509-574-3200 Direct Line: 509-574-3220 Fax Line: 509-574-3211	General Line: 509-574-3200 Fax Line: 509-574-3210	General Line: 509-746-4240 Fax Line: 509-746-4241	Text or Call 509-969-0721	General Line: 509-574-3200 Fax Line: 509-574-3210	General Line: 509-574-3200 Direct: 509-574-3280
Who Can Refer	PCP, Specialist	PCP, Specialist	BAT - Anyone ABA - Self or an Rx from a COE specialist	Anyone	Anyone	Anyone	Anyone (except self)	Anyone	PCP, Provider associated with Medical Facility	Anyone



Lessons learned from collaborative work

- It is a pro-active process – just being in the same building is not enough
- It takes work to change a sustainable culture
- Create spaces to talk about the process of collaboration
- Sometimes you have to let go of your “hat”
- Build purposeful places of trust
- When a new person joins the team – revisit purpose and structure
- Be on the lookout for the next moment of opportunity
- Leadership with the same vision and mission is key – shared leadership is needed
- Don't get discouraged – it is hard work – be open to the change



Questions?

