MERIT-Facility/Site Registration

A guide for **Owners**, **Directors**, **Family Child Care Home Licensees**, **Site Manager**, and **Additional Designees**

The Managed Education and Registry Information Tool (MERIT) is operated by the Washington State Department of Children, Youth, and Families



Department of Children, Youth, and Families

merit@dcyf.wa.gov

Facility/Site Registration Basics

The **Facility/Site Registration** application allows the owner, director, family home child care (FHCC) licensee, site manager, or additional designee to request access to create and maintain a profile of their child care facility certified by the Department of Children, Youth, and Families (DCYF). Upon approval of the DCYF Licensor, professionals in eligible roles will be able to use MERIT as a management tool. The **Facility/Site** tab should be kept current with assistance and monitoring by the DCYF Licensor. Any changes to the **Primary Contact Information** are required to be reported to the DCYF Licensor.

Access to a current employee roster allows professionals in eligible roles to:

- Confirm staff employment* and end date employment when individuals no longer work for the facility/site,
- Track staffs' training and education accomplishments,
- Track staffs' Portable Background Check status,
- Confirm health and safety data for your staff*,
- Participate in Early Achievers, and
- Allow a user to apply for additional designee.

*Information entered by providers with access to the **Facility/Site** tab will display as **Confirmed**. Information entered by MERIT Support or a DCYF Licensor will display as **Verified**.

This application is available only to the owner, director, FHCC licensee, or site manager unless one of these employees designates an additional designee. An additional designee may have similar access and permissions. More information is included in this manual regarding additional designees.

IMPORTANT:

To submit the Facility/Site Registration application, eligible providers must have:

- 1. A current employment record associated with the facility/site for which they are requesting permissions already entered in their MERIT professional record.
- 2. Their first name, last name, and date of birth must be listed under the **Primary Contact Information** section in FamLink.
- 3. The same name and date of birth listed in FamLink and MERIT.
- 4. The first and last name spelling of the applicant must match <u>exactly</u> the same in MERIT and FamLink.

These four factors are required and control the verification process; if one is missing or mismatches the applicant will not be able to submit the application. To see a copy of the common error message that occurs in this scenario, please go to page 20.

Facility/Site Registration Application Steps

Once you are logged in to your professional record in MERIT, you can submit the Facility/Site Registration application.

- You will need a current employment record listed in your professional record in MERIT prior to beginning the Facility/Site Registration application. MERIT uses information from DCYF's licensing database, FamLink, to populate the list of licensed or certified child care facilities (providers). For help updating the license information, please contact the facility's DCYF Licensor: <u>https://www.dcyf.wa.gov/find-an-office/el-offices</u>. Entering an employment record in the table below will 'link' you to the licensed or certified child care facility in MERIT. To do this:
 - a. Click on the plus sign +Click here to add Employment.

											+Click here to add Err	
Type SS	SSPS Provider # Provider/ Or		Provider/ Orgai	nization ID	Facility Name	License Status		Facility Type	Job Role/Title	Date	Employment Status	Edit
No Record	rds Found											
Type S	Site ID	Grantee/	Contractor	Site Name	Job Role/Title	Date	Emplo	yment Status	ECEAP Stat	f Qualifi	cation Status	Edit

i. Job Title: Choose the type of program you work at and your job title.

Job Title	Employer Search	Employment
Program(s)	Job Title	
ECEAP	Family Child Care	
Head Start/Early Head Start	Family Child Care Family Child Care	e Household Member
Licensed Child Care Center	Family Child Care	e Primary Worker
Licensed Family Child Care Home	Family Child Care I am currently ap	
Licensed School-age Program	Other	2,1,1,2
Tribal Child Care	Volunteer	
Military Child Care		
Family, Friend, Neighbor (FFN)		

Cancel

- ii. Employer Search: Search for the facility/site by the Facility/Site Name as listed on the License or by the Facility/Site ID.
 - Family Child Care Home Licensees are always listed by the "Last Name First Name" with no comma.
 - For assistance, you can use Child Care Check: <u>https://www.findchildcarewa.org/</u>

Job Title		Employer Sear	ch	Em	ployment	
Job Title			Search F	acility/Site Name		
Family Child Care Licensee			gomez			G
			Search L	icensed Facility/Site ID		
						G
			Search L	icense Status		
			All		,	G
Provider/Site ID	Provider Status	Provider Typ	be	Provider/Site Name	Address	

iii. Employer Search: Click Select to choose the facility/site after verifying the address.

Job Title Employer Search Employment Pob Title Search Facility/Site Name Go gomez Go Search Licensed Facility/Site ID Search License Status Go Open Go Provider/Site ID Provider Type Provider/Site ID Address		Open	Licensed				Se	elect
Iob Title Search Facility/Site Name gomez Go Search Licensed Facility/Site ID Go Search License Status Search License Status	Provider/Site ID	Provider Status	Provider Type	Provider/Sit	e Name	Address		
Iob Title Search Facility/Site Name 'amily Child Care Licensee gomez Go Search Licensed Facility/Site ID					Open		٣	Go
Index Search Facility/Site Name Index Index Index Index					Search Lic	ense Status		
Search Facility/Site Name gomez Go								Go
lob Title Search Facility/Site Name					Search Lic	ensed Facility/Site ID		
	amily Child Care I	icensee			gomez			Go
Job Title Employer Search Employment	lob Title				Search Fac	cility/Site Name		
	Jo	b Title		Employer Sea	rch	Em	ployment	

- iv. Employment: Enter in your Employment Start Date. Leave the Employment End Date blank for current employment. The start date may not occur before the License Start Date.
 - **IMPORTANT:** This may not be your actual license start date, but is the date licensing files were first computerized. MERIT staff cannot edit this data as it comes from the licensing database, FamLink.

Employment Edit		
Job Title	Employer Search	Employment
Job Title Family Child Care Licensee	Provider Address	5
Provider	Provider Id	
License Start Date 11/08/1990	License End Date Current	2
Employment Start Date	Employment End	I Date (Leave blank if still employed)
		Cancel Save

v. Employment: Click Save to record the entry, or Add Another to save and add another employment record.

- 2) Click on the My Applications tab.
- 3) Click on the Facility/Site Registration application.

naged Education and Registry Find Training	Information Tool	4	Logout ©₩ Washington State Department I Early Learnin
My Applications			
Portable Background Check Application			
Portable Background Check Application	Use this application to request a Portable Background Check (PBC) if you are applying to work, working, volunteering, or you are a household member at an early learning program. You have a PBC application in progress. Click the link on the left to resume it.		
DEL Licensed or Certified Facilities and He	ad Start or ECEAP Sites		
Facility/Site Registration	Directors, Owners, Site Managers, and Family Home Licensees: Use this application to create and maintain a profile of your facility/site. Upon approval, you will be able to use MERIT as a management tool.		
Professional Development and Training			
Training Reimbursement	Use this application to request a cost reimbursement for a state-approved training that you have completed within the past 12 months. Trainings approved for STARS hours through a Continuing Education Proposal (CEP) are not eligible for reimbursement.		
State-Approved Trainer Application	Use this application to apply to become a state-approved trainer at any level.		
Conference/Special Event Application	Use this application if you are an organization, practitioner or an individual hosting a training event and requesting to provide STARS hours. Training events may include conferences, visiting speakers, or an ongoing training series.		
Continuing Education Proposal	Use this application to request STARS credit hours for trainings taken out-of-state, from a non-state-approved trainer or for a college class that is not within a college's Early Childhood Education Department. You will need to submit supporting documents to the Department of Early Learning (DEL) for verification. If you currently work in a Head Start or ECEAP site that is not also licensed by DEL you are not subject to the Initial Training Requirement.		

4) Step 1. Application Information: This step includes basic information about what an approved application will allow you to do. After reviewing this information, click Next.

Facility/Site Registration Application Application Information



5) Step 2. Select Facility/Site. This step allows you to register for the facility/site that you are attached to. After checking the facility/site, click Next.

1		2		3
Application Infor	mation	Select Facility/Site		Sign & Submit
				< Back Ne
licensed or certified facilities				
Select the employment record with	th job title of director, owner, or live	censee		
Information in MERIT must exact professional record, you will not b	,		our name is listed as "Susan" in Fa	amLink, but you entered "Sue" in your MER
AP/Head Start sites				
For sites that are not licensed, the	e Grantee/Contractor will appoint	the site designee		
tional Designees				
Select the employment record for	which you have been granted A	dditional Designee Permission		
egister a Facility/Site				
egister a Facility/Site				
egister a Facility/Site	Facility/Site Name	Job Title	Facility/Site Address	Additional Designee Permission
	Facility/Site Name	Job Title Family Child Care Licensee	Facility/Site Address	Additional Designee Permission



Facility/Sit	e Registration Ap	plication Steps	(continued	d)
6) Step 3. Sign &	Submit: Type in your first and last	name only and click on the S	ubmit button.	
	Facility/Site Registration Applic	ation Sign & Submit		
	1 Application Information	2 Select Facility/Site	Sign & Submit	K Back
	The information I provided is true and accurate.			
	Signature:		Date 05/16/2018	
			<	Back Submit

• Once you submit your application, you will be notified that your application was submitted.

7) Click on the **My Record** tab to view the status of any application. Your recently submitted **Facility/Site Registration** application should now be in **Pending** status. **Facility/Site Registration** applications are processed by your DCYF Licensor. You will need to contact your DCYF Licensor to notify them that your application is pending. Any questions or concerns regarding approval or denial of your application should be directed to your Licensor.



MERIT » My Record

My Record

DEL and partners are working together to build a strong professional development system and impro annual basis. MERIT will send a reminder when your annual update is approaching. Please check yo

Application	s 🐵
In progress	
• 1/10/2017	Training Reimbursement - Not Submitted
Submitted f	or Review
• 5/16/2018	Facility/Site Registration - New Discovery School - Pending
Completed	

Facility/Site Registration Online Profile Management

Once your **Facility/Site Registration** application is approved by your DCYF Licensor, you will have a new **Facility/Site** tab or an additional facility/site will be listed on the **Facility/Site** tab. There are four sub-menu options on your **Facility/Site** tab: **Employees Information, Account Management, Early Achievers,** and **Make PBC Payments.**

DEL Apps MERIT Help MERIT My Record My Education Facility/Site	Ianaged Education and Registry Inform	nation Tool			<u> </u>	Cogout
MERIT » Facility/Site						
Facility/Site Details						
			0	Early Achievers Status: Participating, not yet rated		
	What is a statewide vendor ID? $\pmb{0}$	Program Type: Licensed				
						-0
Provider Id Facility Type	Child Care Center	Data current as of 5/15/2018	Licensed Capacity Ages Served		35 children From 12 months To 12 years	
License Type	Non-Expiring		Current License St	atus	Open	
Initial License Date			DEL Licensor			
Anniversary Date	09/11		DEL Licensor Phor	1e		
License Expires	Non-Expiring		DEL Licensor Ema	il.		
Primary Contact Name						
Primary Contact Date of Birth			Name Date of Birth			
			Substitute Pool Sta	itus:		

- 1) Employees Information: A spreadsheet displays that includes your employee roster. In order for an employee to be added to the employee roster, the employee must add an employment record in their professional record in MERIT under the Early Care & Education/School-Age Employment Information section. An owner, director, FHCC licensee, or site manager may leave the facility/site. To remove their access, their employment record must be end dated. This will also remove access for all additional designees. You must contact the facility/site's DCYF Licensor regarding any change in owner, director FHCC licensee, or site manager.
 - a. Export: You can export this employee roster spreadsheet to Microsoft Excel. This can be a useful tool to track past employment history and record management for your facility/site.
 - **b.** View and print all cleared PBC certificates: You can click on this button to print or save all of your **confirmed** and/or **verified** employee's cleared Portable Background Check Certificates.
 - c. STARS ID: To view further details about an employee, select the STARs ID Number in the first column. You will be able to:
 - i. View training and education details.
 - ii. Add and/or confirm health and safety records.
 - d. Alert Icons: These icons will display if the employee is missing training or certifications required to meet their employment position per Washington Administrative Code (WAC) requirements. Use these icons to quickly identify gaps and missing information.

	Employees	Inform	nation	Acc	ount Manageme	nt Early Achieve	ers Make PB	C Payments												
how	⁵⁰ • e	entries																	View and print all cleare	d PBC certificate Export
TARS	↓† First Name		↓≞ ast ame	↓1 Age	l Job Title	Lt Lt Work Duration	Initial Training Requirement	Annual Continuing Education Training 2018	Annual Continuing Education Training 2017	↓↑ BBP/ (HIV/AID	↓† First (S) Aid		↓† CPR	↓1 Food Handler Permit	TB Test	↓ PBC Status	1 J PBC Expiration	Last Submitted PBC Application Status	d ↓↑ Last Submitted ↓↑ PBC Application Date	Status
					Family Child Care Primary Worker	(5/1/2018) 0 years 3 months	Completed (2018) (30.00)	6.00 hours	🛕 0 hours	6/7/2017	-	-	5/7/2017 5/7/2019			Cleared	3/1/2021		2/14/2018	Confirmed 🗹
					Family Child Care Primary Worker	(6/1/2010) 8 years 2 months	Completed (2015) (30.00)	0 hours	11.00 hours	6/8/2015				4/24/2017 - 4/24/2019	10/2/2012	Cleared	5/18/2020		5/11/2017	Verified 🎉 🖸
					Family Child Care Licensee	(2/1/2007) 11 years 6 months	Completed (2005) (20.00)	0 hours	11.00 hours	6/8/2015				4/24/2017 - 4/24/2019	1/28/2007	Cleared	6/27/2019		6/10/2016	Verified 🎉 🗹
					Family Child Care Assistan	(2/4/2007) 11 years 6 months	Completed (2013) (20.00)	0 hours	11.00 hours	6/8/2015				4/24/2017 - 4/24/2019	1/28/2007	Cleared	6/28/2019		6/13/2016	Verified 🎉 🖸
					Family Child Care Assistan	(8/21/2017) 1 years 0 months		6.00 hours	0 hours							Cleared	9/19/2020		8/22/2017	Confirmed 🗹

e. Status/Employment Confirmation: You can confirm the employment details of each employee at your facility. To do this:
i. Select the "^C" icon located at the far right of each employee's record.

STARS ID	lî li First Name	Last Name	Age	Job Title	Work Duration	Initial Training Requirement	Annual Continuing Education Training 2018	Annual Continuing Education Training 2017	BBP/ (HIV/AIDS)	T First Aid	I CPR	Food Handler Permit	TB Test	PBC Status	PBC Expiration	Last Submitted PBC Application Status	Last Submitted PBC Application Date	Status	
				Other	(7/26/2012) 5 years 10 months	Completed (1999) (20.00)	0 hours	0 hours	4/13/2010				11/12/2007	A Cleared	6/7/2018		6/8/2015	Verified 🞉	C
				Child Care Center Assistant or Aide	(5/24/2016) 2 years 0 months	None	0 hours	2.00 hours						Cleared	5/21/2020		5/22/2017	Self- Entered	C
				Child Care Center Lead Teacher	(11/12/2010) 7 years 6 months	Completed (2011) (20.00)	0 hours	2.00 hours	3/8/2016				6/17/2010	Cleared	1/5/2019		1/6/2016	Verified 🐇	G

1. Employment:

- a. Employment Start Date: Update the employee's start date if incorrect.
- **b. Employment End Date:** Optional. If an employee resigns or you terminate their employment, it is necessary to enter an employment end date. Upon saving, the employee's record will no longer be associated with your facility/site and will be removed from your roster.
- **c. Confirmed:** Check this box to confirm that the employee currently works at your facility/site. Your Licensor has to verify your employment if you are an owner, director, FHCC licensee, or site manager.
- d. Allow user to Apply for Additional Designee: Check this box to allow an employee to apply to be an additional designee in MERIT for your Facility/Site tab. Once this box is checked, the employee can submit the Facility/Site Registration application and, upon approval of the Licensor, will have the same access and permissions to the Facility/Site tab.

Employment Edit



2. Job Title: This tab will only be available if the employment status is Self-Entered or Confirmed.

a. Job Title: Choose the correct job title if the job title was incorrect. If the job title is correct and this employee's job title has changed, please end date their current employment and request that the employee add their new employment on their own MERIT account.

Employment Edit	ment Edit
-----------------	-----------

Job Title	Employment	
	Job Title	
	Child Care Center Assistant Director Child Care Center Assistant or Aide Child Care Center Director Child Care Center Lead Teacher Child Care Center Program Supervisor Family Child Care Assistant Family Child Care Household Member Family Child Care Licensee Family Child Care Primary Worker Family Child Care Staff I am currently applying Other	

Cancel Save

3. Select **Save** after entering the desired information.

2) Account Management: A roster displays the staff that have access to the Facility/Site tab.

- For example, if an additional designee has been granted permission to apply and their application has been approved, they will display on this roster. The additional designee will also have a **Facility/Site** tab once they sign in to their MERIT account. By selecting the **Facility/Site** tab, the director, owner, FHCC licensee, site manager, or additional designee can edit the employee information.
- An additional designee may have their access removed (the **Facility/Site** tab is removed from their account) by click on the red **X** to the very right of the employee's record on this roster. This will not delete their MERIT record.

Employees Information	Account Management	Early Achievers Make PBC Payments			
Employee Name	↓† STARS ID	↓↑ Job Title	↓↑ Facility/Site Designee	↓↑ Additional Designee	↓↑ Delete
		Child Care Center Director	Yes	No	
		Child Care Center Lead Teacher	No	Yes	×

- 3) **Early Achievers:** This is where you can review your Early Achievers status and submit Early Achievers applications. Contact the QRIS Team at their email <u>QRIS@dcyf.wa.gov</u> or their phone number 1-866-922-7629 if you have any questions or need assistance.
 - a. QRIS Rating Improvement System (QRIS) Application:
 - i. Early Achievers Registration: Use this application to register for participation in Level 2 of Early Achievers, Washington's voluntary Quality Rating and Improvement System (QRIS).
 - ii. Early Achievers Application for Level 2: Use this application to complete Level 2 of Early Achievers, Washington's Quality Rating and Improvement System. Links to the required online training modules and online self-assessments are available in this application.
 - iii. **Early Achievers Request for On-Site Evaluation:** Use this link to apply for an on-site evaluation to be rated for Early Achievers. This application allows you to request your initial rating, a renewal rating, or a re-rate based on your current EA participation.
 - b. **Program Description:** You can add any information about your program in this section. This description will be listed on the Child Care Check website.



c. QRIS Contact Information: This is where you can select who the main Primary QRIS Contact is. You can submit a Secondary QRIS Contact but this is optional.

QRIS Contact Information	
	Name of Primary QRIS Contact :
	Email :
	Role within the Program : Child Care Center Director
	Phone :
Optional	
	Name of Secondary QRIS Contact :
	Email :
	Role within the Program : Child Care Center Assistant Director
	Phone :
	Save

- d. Participation Agreement: The Primary QRIS Contact must sign an Early Achievers Participation Agreement in order to participate in Early Achievers:
 - i. The Early Achievers Participation Agreement is an agreement between the participating facility and their local lead agency.
 - ii. Participants will return signed agreements to their local lead agency, and keep a copy of the signed agreement on-site.
 - iii. Please return your signed Participation Agreement to your local lead agency within 14 days of registering for Early Achievers or for every program year you are an Early Achievers Participant.

Participation Agreement		
The Primary QRIS Contact must sign an Early Achievers Participation Agreement in order to participate in Earl • The Early Achievers Participation Agreement is an agreement between the participating facility and th • Participants will return signed agreements to their local lead agency, and keep a copy of the signed ag- • Please return your signed Participation Agreement to your local lead agency within 14 days of register	eir local lead agency. greement on-site.	
Program Year	Signed By	Data Gianad
	Signed By	Date Signed
7/1/2016-6/30/2017	Signed by	07/12/2016
	Signed by	×
7/1/2016-6/30/2017		07/12/2016

4) Make PBC Payments: This table allows you to pay for your employees Portable Background Check application fees and notifies you if the employees have paid for their pending Portable Background Check application.

- a. Select the employees that need their **Portable Background Check** application fee paid for.
- b. Click on the **Pay by electronic check** or **Pay by credit/debit card** to make the payment.

Employees Information	Account Management	Early Achievers Make PBC I	Payments	
ortable Background Chec	k Payments			
elect the checkbox beside the na	mes of the employees you	wish to pay for then click 'Pay by elec	tronic check' to be directed to US Bank or 'Pay by credit/debit card' to be directed to	Payeezy to complete the transaction.
First Name		Last Name	Application Date	Check to Pay
yment Information Applications selected for ePay :		0		
Cost per Application :		\$12.00		
Total Cost :		\$0.00		
	tranie choek Druchu cooli	/debit card		
Pay by elect				

Facility/Site Registration Troubleshooting Guide

Troubleshooting: You may receive the following error messages if the verification of your application is unsuccessful. Possible error messages included:

1) Data entered does not match the primary contact on record for the selected provider

Facility/Site Registration Application Select Facility/Site

Application Information	Select Facility/Site	Sign & Submit
Step 2 Data entered does not match the primar	y contact on record for the selected provider	
licensed or certified facilities		
Select the employment record with job title of	f director, owner, or licensee	
	ormation in licensing database, FamLink. For example, if your name is li	sted as "Susan" in FamLink, but you entered "Sue" in your MERI
professional record, you will not be able to su	Ibmit the Facility/Site Registration application.	
professional record, you will not be able to su AP/Head Start sites	iomit the Facility/Site Registration application.	
53 ST		
AP/Head Start sites		
AP/Head Start sites For sites that are not licensed, the Grantee/C Ional Designees		
AP/Head Start sites For sites that are not licensed, the Grantee/C Ional Designees	contractor will appoint the site designee	
AP/Head Start sites For sites that are not licensed, the Grantee/C Ional Designees	contractor will appoint the site designee	
AP/Head Start sites For sites that are not licensed, the Grantee/C ional Designees Select the employment record for which you	contractor will appoint the site designee	Additional Designee Permission

This error will occur if any of the required information in your professional record in MERIT doesn't <u>exactly</u> match the licensing data in FamLink.

(Refer to the "Important" section of the Application Basics, page 2)

For example, your last name on the license (and therefore in the licensing database, FamLink) may be "VonDyke" but in your MERIT profile your last name is recorded as "Von Dyke." Even small differences like this space in between your last name will impact the verification process. You will need to inform either your Licensor or MERIT support staff of the correct spelling in order to successfully complete the application.

Changes to the licensing database must be made through your DCYF Licensor; any change to the licensing database **will require a one-day waiting period** while FamLink and MERIT sync together.

Facility/Site Registration Troubleshooting Guide (continued)

2) Select a facility to register. If there are none, use the "I do not see the facility/site I wish to register" link below to add an employment first.

Application Information	n	Select Fa	acility/Site	3 Sign & Submit ≰ Back
DEL licensed or certified facilities				
· Select the employment record with job	title of director, owner, or license	e		
 Information in MERIT must exactly mat professional record, you will not be able 			example, if your name is listed as	s "Susan" in FamLink, but you entered "Sue" in your M
ECEAP/Head Start sites				
 For sites that are not licensed, the Gran 	ntee/Contractor will appoint the s	ite designee		
	ntee/Contractor will appoint the s	ite designee		
For sites that are not licensed, the Gran Additional Designees Select the employment record for which	**		ssion	
Additional Designees	**		ssion	
Additional Designees	**		ssion	
Additional Designees • Select the employment record for which	**		ssion Facility/Site Address	Additional Designee Permission

This error message will display if you have not added an employment record in your professional record in MERIT for the facility. (Refer to the "Important" section of the Application Basics, page 2)

For example, if you have an employment record in your professional record but there is an end-date, the employment will not show up in this page. You must either select owner, director, FHCC licensee, or site manager or the appropriate employment record as approved by your employer.