

Licensing Complaint Unit

2025 DECISION PACKAGE

This funding [request](#) would create a licensing complaint unit within the Department of Children, Youth, and Families (DCYF) Licensing division that is separate from monitoring licensing compliance work. The unit would be dedicated to investigating all Child Protective Service intakes for all child care licensed providers statewide.

The creation of this unit reflects consistent practice with the Licensing division's structure in the child welfare program. The unit would improve the quality and intention of DCYF's licensing practice, quality, and availability of provider services, and aligns with division and program goals.

COST

2025 BIENNIUM - \$5.605M

DCYF Strategic Priority Alignment

- Eliminate racial disproportionalities and advance racial equity.
- Support the early learning workforce.
- Prevention goals connected to early learning.



COMPONENTS

- Request 20.0 full-time equivalents.
- Serve all licensed child care providers equitably statewide.
- Separate duties to reduce risk of bias and conflicts of interest.
- Enable DCYF staff to meet timelines and foster culturally responsive relationships with licensed providers.

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Washington State Department of
CHILDREN, YOUTH & FAMILIES