



Agency Recommendation Summary

The Department of Children, Youth, and Families (DCYF) requests a placeholder in the 2025-27 Biennial Budget for the implementation of the Comprehensive Child Welfare Information System (CCWIS).

Program Recommendation Summary

090 - Program Support

The Department of Children, Youth, and Families (DCYF) requests a placeholder in the 2025-27 Biennial Budget for the implementation of the Comprehensive Child Welfare Information System (CCWIS).

Fiscal Summary

| Fiscal Summary <i>Dollars in Thousands</i> | Fiscal Years | | Biennial | Fiscal Years | | Biennial |
|---|--------------|------|----------|--------------|------|----------|
| | 2026 | 2027 | 2025-27 | 2028 | 2029 | 2027-29 |
| Operating Expenditures | | | | | | |
| Fund 001 - 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Total Expenditures | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |

Decision Package Description

The Department of Children, Youth, and Families (DCYF) is submitting a placeholder request for the 2025-27 biennial budget to initiate the implementation of a Comprehensive Child Welfare Information System (CCWIS). The solution involves the adoption of a robust case management software designed to enhance our capabilities in managing and improving Child Welfare services.

DCYF issued a Request for Proposal (RFP) in early July to select a software solution and implementation vendor. We anticipate the vendor responses by early October, which will provide us with a clearer understanding of the implementation cost, and we will update this decision package with requested budget in late October.

For the 2025-2027 biennium, DCYF anticipates requesting approximately \$60-\$70 million. The federal Administration of Children and Families (ACF) would allow DCYF to claim reimbursements at the rate up to 50% Federal Financial Participation (FFP) for costs associated with the CCWIS implementation.

Problem this proposal is addressing:

DCYF uses a legacy child welfare case management system, FamLink, originally developed in 2000, transferred from the State of Wisconsin to Washington in 2007, and implemented in 2009. The FamLink system is complex and has several components that are closely linked to each other, creating an intertwined web of dependencies. This interrelation poses significant hurdles when attempting to introduce modifications or updates.

In 2016, the U.S. Department of Health and Human Services (HHS), Administration for Children and Families (ACF) published its final rule on Comprehensive Child Welfare Information Systems (45 CFR Chapter XIII and Parts 1355 and 1356). The current FamLink system does not comply with the U.S. Department of Health and Human Services' Office of the Administration for Children & Families (ACF) Final Rule on Comprehensive Child Welfare Information Systems (CCWIS).

Additionally, FamLink does not adequately meet the needs of DCYF or its clients. The system complexity causes several problems that make it hard for DCYF staff and the agency's partners to serve Washington youth and families, including:

- Timely system modifications resulting from federal rule changes are not possible.
- No way to streamline system functionality to support day to day case management work.
- Difficult to incorporate new technology to support evolving child welfare practices.
- Interoperability with other state systems is time consuming and expensive.
- The existing system has poor data quality to measure outcomes and support effective decision-making

Consequently, FamLink has become increasingly more expensive to operate and maintain particularly in time loss. DCYF staff continue to

correct system malfunctions, modify the system as necessary for changing state and federal legislative mandates and changing business practices, as well as maintain application software and hardware dependencies. These efforts require a significant time investment to avoid unexpected impacts to other data sets in the system. This lack of flexibility can cause a significant amount of work for child welfare workers to meet the needs of the children and families.

Further, time-consuming updates and data volumes have slowed FamLink down, making the system unstable in its current state. The FamLink database lacks enforced referential integrity, scalability, and is overtaxed with data redundancy and inconsistencies, requiring regular data cleanup efforts and data fixes to ensure the information in the system is accurate.

Who are the impacted users of the solution:

FamLink is currently used by approximately 3,900 DCYF staff and other child welfare workers (including intake, Child Protective Services (CPS) and child welfare social services specialists, foster care licensors and fiduciaries) in addition to 400 external users (including tribal partners, Office of Children and Families Ombudsmen, independent living providers, and others), and supports over 233,000 clients (children and families within the state of Washington). Ultimately, all these users will be impacted by the new CCWIS solution.

What we have done so far:

In the enacted 2023-25 biennial budget, DCYF received funding to complete the discovery, and planning phase to identify the best path forward for implementing a CCWIS-comprehensive child welfare information system. The following accomplishments were made during the 2023-25 biennium:

- **Market Scan and Alternative Analysis:** Conducted a market scan for vendors offering CCWIS or child welfare-specific products or services. Completed a comprehensive alternative analysis of six different solution options.
- **Feasibility Study:** Completed a detailed feasibility of the preferred solution approach.
- **Cost Benefit Analysis:** Conducted a cost benefit analysis of its preferred CCWIS solution alternative, comparing it side by side with the status quo.
- **Developed an Implementation Roadmap and go forward plan.**
- **Procurement Strategy:** Developed a comprehensive procurement strategy.
- **Contracted external legal counsel, Special Assistant Attorney General (SAAG) to support the procurement and lead the contract negotiations.**
- **Hired a dedicated Project Director and established key project roles to help support the implementation phase of the CCWIS project**
- **Developed and published a comprehensive RFP to seek a Vendor to provide the following services:**
 1. Design, Develop, and Implement (DDI) services for a CCWIS for the state of Washington. For this CCWIS Solution, DCYF prefers the Vendor leverage cloud-delivered, software-as-a-service (SaaS) application components and low code application platform (LCAP) tools.
 2. Legacy Systems Decommissioning services for FamLink as well as several peripheral systems, including data migration and conversion services from in-scope legacy systems to the new CCWIS Solution.
 3. Project Management services for the implementation of the solution, in collaboration with DCYF project team.
 4. The CCWIS Solution and all Solution Services for an initial period with multi-year options for extension.
 5. Maintenance and Operations (M&O) services for the implemented CCWIS Solution, for an initial period, with multi-year options for extension.

Alternatives explored:

To identify CCWIS solution alternatives, DCYF surveyed CCWIS solution approaches that other states are taking to modernize their legacy SACWIS systems and conducted a market scan of CCWIS-related vendor products and services. DCYF identified and analyzed six CCWIS solution alternatives:

- **Alternative A – Status Quo:** Continue to work with the current system (FamLink) largely as-is while strengthening the support team and systematically addressing required enhancements.
- **Alternative B – FamLink Re-Factoring and Re-Architecting:** Contract with specialist consulting firm and embark on a multi-phase rearchitecting and reorganization and Cloud deployment of the existing application followed by a series of major enhancement projects to satisfy the CCWIS requirements.
- **Alternative C – OR-KIDS Transfer:** Contract with a specialist consulting firm and commission a “deep dive” analysis to determine a

practical approach to replacing FamLink with a modernized OR-KIDS (Oregon's re-factored and re-architected) solution and completing a Cloud-based implementation.

- **Alternative D – Transfer Solution:** Contract with a specialist consulting firm to identify a viable transfer solution, determine a practical approach to replacing FamLink, and complete the implementation.
- **Alternative E – Software as a Service (SaaS) / Low Code Application Platform (LCAP):** Engage a Systems Integrator (SI) to design and implement a complete FamLink replacement application using a combination of SaaS (Software as a Service – Cloud delivered application package) components and LCAP (Low Code Application Platform) development tools to meet DCYF needs and support ongoing evolution and enhancements for future needs.
- **Alternative F – Custom Build:** Engage an SI to build a complete FamLink replacement application from the ground up, based on the combined Functional and Non-Functional Requirements, using modern development tools and methods with the result able to be operated on a state data center or hosted by a cloud provider.

What is the proposed solution and how does it solve the problem:

DCYF conducted a rigorous, structured analysis of each alternative across the following areas:

1. strategic alignment,
2. architecture and technical alignment,
3. cost, benefits and risks.

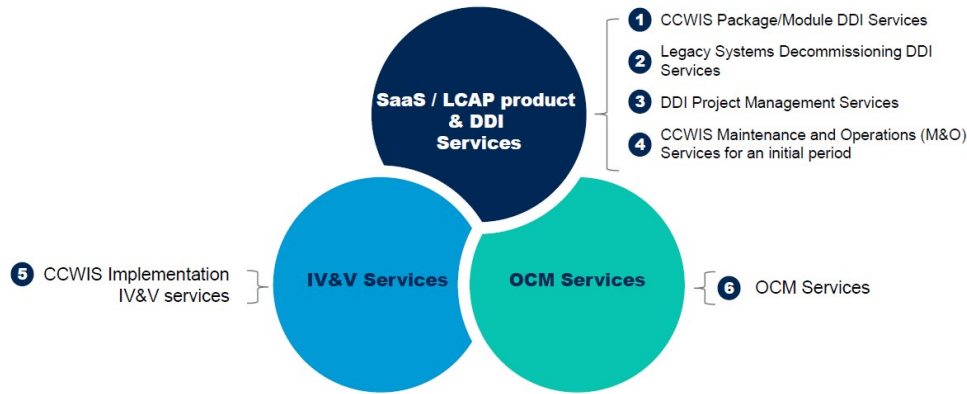
As a result of this analysis, DCYF determined that out of the six alternatives evaluated and scored, “Alternative E: SaaS / LCAP” is the most feasible solution approach. DCYF's reasons for selecting this CCWIS solution approach are:

- Alignment with DCYF's required CCWIS functional capabilities and ability to be customized to support DCYF's Family Practice Model (FPM).
- Alignment with DCYF's technical and architectural standards and preferences, especially those related to increased adoption of cloud and platform services.
- Anticipated time to implement, given the availability of child welfare specific low code application platform "accelerators" and specific SaaS components in the vendor marketplace.
- Minimization of financial risks, as this approach requires less "up-front" costs such as those with building entirely custom solutions and reduced operational and support costs to maintain and operate the system post implementation.

Resources and scope of the services included in this request:

DCYF is planning to use a hybrid team to support the successful implementation of this investment request, consisting of State Full-Time Employees (FTEs) and contracted staff from vendor partners. A dedicated and experienced Project Director has been hired to lead the implementation and is currently focused on establishing the CCWIS project organizational structure and fill the key project leadership roles for the implementation phase.

During the implementation phase of the project, there will be multiple procurements including software product (SaaS or LCAP), Design Development and Implementation (DDI) services, legacy system decommissioning, DDI project management, and Organizational Change Management (OCM) services. The following image outlines the various procurements needed during the implementation phase:



1. System Integrator (SI) and Software Vendor: Procurement for a “SaaS/LCAP product & DDI Services” is currently underway. The DCYF project team is well poised to take on the implementation phase upon completion of the current procurement and execution of the “system integrator” contract. The agency is expected to announce the Apparent Successful Bidder by late June 2025."

2. Special Assistant Attorney General (SAAG): DCYF has engaged a Special Assistant Attorney General (SAAG) to provide external legal counsel for this project. The SAAG brings extensive experience in negotiating large and complex IT contracts, which is critical for ensuring that the department's legal interests are well protected throughout the implementation process. Their role involves a variety of responsibilities, including contract negotiations, providing legal advice and guidance, contract drafting and review.

3. Organizational Change Management (OCM): Recognizing the importance of OCM for project success, the project plans to hire a firm or consultant with a proven track record working on similar projects. OCM is essential for managing the human aspects of change, ensuring a smooth transition, and achieving successful adoption of new systems. It will involve clear communication, comprehensive training, stakeholder engagement, and ongoing support to align the organization’s culture with the new technology. The procurement process will focus on expertise in change management methodologies and experience with IT projects.

The project is currently seeking assistance in finding a vendor who can help the department complete the OCM planning and road mapping exercise, including developing the OCM procurement strategy and corresponding RFX document. To ensure compensating controls are in place, the vendor assisting with OCM planning and procurement will not be allowed to bid on the OCM RFX.

4. Independent Quality Assurance (QA) Provider: The budget includes costs for independent QA to ensure high project standards and goal attainment. We currently have an independent QA vendor providing external QA services and plan to procure an independent QA vendor for long-term needs.

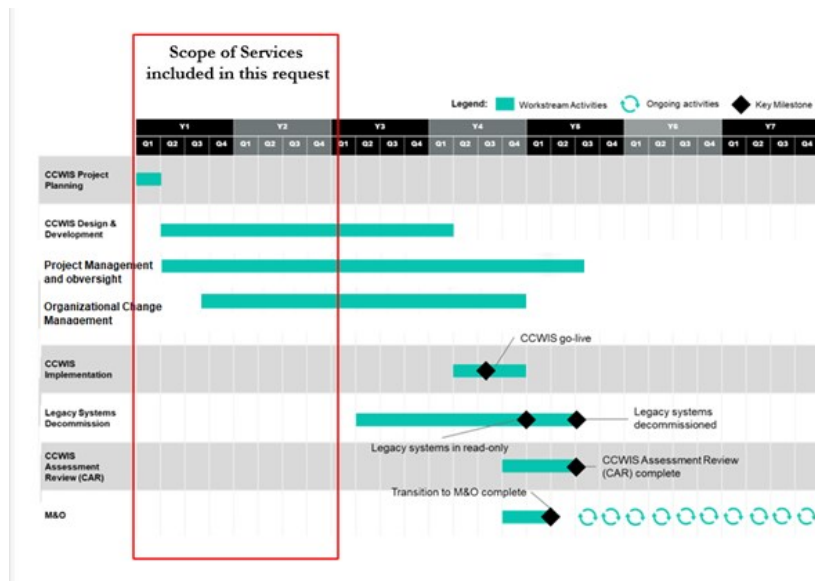
5. Independent Verification and Validation (IV&V): DCYF plans to hire an IV&V vendor to provide an objective project assessment. The vendor will ensure the solution meets requirements, manage risks, uphold quality, and verify compliance with regulations, offering regular reports and recommendations. They will be engaged after selecting the software and system integration to leverage their expertise in the chosen product.

6. Just-in-time Resources: In addition to dedicated project team (FTEs), DCYF plans to utilize Washington State’s Master contracts as a

strategic tool to hire contracted project management and technical resources. By leveraging these contracts, DCYF aims to secure specialized expertise and additional support based on the project need.

These partners will provide the necessary technical and change management expertise to achieve the project's objectives. The combination of state staff expertise, dedicated leadership, and strategic vendor partnerships will effectively manage the implementation of this investment, ensuring thorough integration of change management into our approach. The requested budget covers the resources and services needed from both FTEs and contracted staff.

The picture below illustrates the high-level timeline for the implementation phase.



Assumptions and Calculations

Expansion, Reduction, Elimination or Alteration of a current program or service:

DCYF requests funding to replace the agency's Statewide Automated Child Welfare Information (SACWIS) system, FamLink. Historical funding related to this budget request is shown below:

- 21-23 biennium: DCYF received \$10 million (\$5M GF-State / \$5M GF-Federal) from HB 1227, under Child Abuse Allegations, which allowed for the start of a feasibility study for the replacement of FamLink. This portion of the project was non-gated.
- 23-25 biennium:
 1. The name of the project formerly became the Comprehensive Child Welfare Information System (CCWIS) project. DCYF received \$3.77M in FY24 to complete the feasibility study, which was completed in June 2024. This portion of the project was non-gated.
 2. DCYF received an additional \$20M in funding for the remainder of the biennium to complete the discovery and planning phase to identify the best path forward for implementing a CCWIS-comprehensive child welfare information system. This portion of the project's funding was subject to section 701 at OFM's approval.

Detailed Assumptions and Calculations:

The Department of Children, Youth, and Families (DCYF) has released a Request for Proposal (RFP) in early July to select a software solution and implementation vendor. We anticipate the vendor responses by early October, which will provide us with a clearer understanding of the software and system integrator cost, and we will update this decision package with requested fiscal details in late October.

For the 2025-2027 biennium, DCYF anticipates requesting approximately \$60 - \$70 million. The Federal Administration of Children and Families (ACF) would allow DCYF to claim reimbursements at the rate up to 50% Federal Financial Participation (FFP) for costs associated with the CCWIS implementation.

Workforce Assumptions:

This is a placeholder request; the requested information will be updated based on the vendor(s) responses to the CCWIS RFP in late Fall of 2024.

Historical Funding:

Not Applicable

Strategic and Performance Outcomes

Strategic Framework:

This package aligns with Results Washington's Goal 5: Efficient, Effective and Accountable Government.

1. **State strategic impacts:** the project aligns with following executive orders in the State of Washington:
 - Executive Order 13-04 Results Washington
 - Provides opportunity to a new era of data-driven decision-making.
 - Clarity and consistency in comparison of performance measurement and accountability.
 - Increased opportunity for innovation.
 - Executive Order 16-06 Enterprise Risk Management
 - Increased enterprise visibility minimizes risks.
 - Increased ability to manage limited resources.
 - Executive Order 16-07 Modern Work Environment
 - Innovative technology attracts talent to the state's financial workforce.
 - Better technology supports a mobile workplace, needed now more than ever.
 - Interoperability and/or interfaces of existing systems within the State: The proposed CCWIS solution is expected to fully support interoperability and the reuse of existing systems within the State Enterprise, maximizing efficiency and minimizing redundancy. By integrating with established state infrastructure, the new CCWIS solution will ensure seamless operation across various components, promoting consistency and reducing the need for separate, isolated systems. Specifically, the new CCWIS solution will utilize the following key Enterprise components:
 - Integration with State Active Directory (AD) for Single Sign-On (SSO).
 - Secure Access Washington (SAW) or WaTech Solutions for Identity and Access Management.
 - Integration with OneWa through DCYF's Enterprise Payment Systems.
 - Integration with Master Person Index (HHS Coalition).
 - Microsoft Exchange Integration
2. **Federal strategic impacts:** the project aligns with following federal regulations
 - This request is to implement a child welfare case management platform that complies with the U.S. Department of Health and Human Services' Office of the Administration for Children & Families (ACF) Final Rule on Comprehensive Child Welfare Information Systems (CCWIS).
 - In 2016, ACF published its final rule on CCWIS, at 45 CFR Chapter XIII and Parts 1355 and 1356. In 2018 DCYF responded, declaring FamLink to be a "transitional" CCWIS system. At that time, DCYF began considering FamLink modernization plans, to be fully compliant with ACF regulations regarding CCWIS.
3. **Agency strategic plan impacts:** The project aligns with DCYF's strategic roadmap by:
 - Enhancing Efficiency: Streamlining case management processes and improving data accessibility for staff.
 - Data sharing: Additional data exchange across different practices (education, medical, legal/courts) will allow workers and caregivers who are responsible for youth's daycare and planning better access to timely and complete information necessary to help improve outcomes for these children in education, health/medical wellbeing and permanency
 - Compliance and Reporting: Ensuring compliance with federal requirements and simplifying reporting processes.
 - Resource Optimization: Enabling more effective allocation and use of resources through integrated systems.
 - Stakeholder Collaboration: Fostering collaboration with partners and stakeholders through improved information sharing.

Performance Outcomes:

With successful implementation of a cloud-based CCWIS solution, DCYF will experience both near-term and long-term benefits. The agency will be able to replace an aging, legacy technology system ("FamLink") with a cloud based CCWIS solution. This change will lead to improved user experience for case workers and staff. Additionally, the system will also provide improved data quality and reporting capabilities, while offering greater functionality to support integrated case management. DCYF believes that the successful implementation of the new CCWIS Solution will lead to many benefits, including but not limited to:

- Enhanced services: In October 2020, ACF approved DCYF's Family First Prevention Services Plan. Per the Family First Prevention Services Act (FFPSA), the approval of this plan provided a way for the state of Washington to receive federal reimbursements for

services that aid in strengthening families so that children can safely remain with their parents and caregivers. Though DCYF is still planning the roll-out of its Family First Prevention Services Plan, DCYF anticipates that the new CCWIS Solution will play a key role in enabling the Department to implement several FFPSA Evidence-Based Programs, including those related to:

- Mental health
 - Substance use
 - In-home skill-based services
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- Increased efficiency and decreased costs: DCYF anticipates that the CCWIS Solution will improve the user experience of caseworkers, social service providers, DCYF staff, and other partners in ensuring the safety, health and well-being of children and families in the state of Washington. DCYF has also identified requirements for its CCWIS Solution that will automate business processes that currently require significant manual effort. DCYF believes these improvements will lead to many benefits, including, but not limited to:
 - Reduction in time to process an intake
 - Reduction in time spent documenting contacts
 - Reduction in time spent on preparing court documentation
 - Reduction in time to complete Title IV-E eligibility determinations (initial and redeterminations)
 - Reduction in time to identify and notify relatives for potential child placement
 - Reduction in time spent to complete service referrals
 - Reduction in time spent identifying placement options
-
- Alignment with the Washington State House Bill (HB) 1227 “Keeping Families Together Act:” DCYF anticipates that the CCWIS will better enable it to safely reduce the number of children in foster care, reduce racial disproportionality in the child welfare system, and support placement with relatives when children must be placed out of home. Specifically, DCYF anticipates capabilities to more easily implement policies and procedures to determine whether to file a dependency petition with the Juvenile Court, including new processes for conducting "Safe Child Consultations."
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- Improved access to information: DCYF has defined functional requirements for its CCWIS Solution that will provide improved child welfare worker, service provider and service organization access to information through portal and mobile technologies.
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- Improved information exchange capabilities: To comply with the CCWIS Final Rule (§ 1355.52.e and § 1355.52.f) DCYF has defined non-functional requirements for the new CCWIS Solution focused on improved access, accuracy and completeness of data located in external partner repositories, including, but not limited to, data exchanges with education agencies, the courts, and Washington State’s Medicaid claims processing systems. Not only will the new CCWIS Solution enable DCYF to achieve full compliance with the CCWIS regulations, but DCYF anticipates improved data exchange capabilities will provide caseworkers with enhanced ability to access information needed to provide timely, coordinated care and services.
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- Increased data quality and data accuracy: The legacy FamLink solution requires significant manual effort and redundant data entry, leading to data quality and accuracy challenges. With a focus on compliance with the CCWIS Final Rule for data quality. DCYF anticipates the new CCWIS Solution will have features to support continuous monitoring of data quality and implement user-facing responsive tools to address issues with data quality.
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- Improved reporting capabilities: DCYF’s ability to monitor the outcomes and effectiveness of its services is directly dependent on its ability to collect and manage case information with its CCWIS system. Additionally, DCYF is required to generate Title IV-B and IV-E federal reports and related data submissions per the CCWIS Final Rule (§1355.52.c). DCYF anticipates the new CCWIS Solution will improve its ability to support all uses of data, and the analysis of data, to drive decisions, business process and outcomes.

Additionally, with this planned CCWIS implementation, DCYF expects the following quantitative benefits:

| Benefit | Historical Data | Performance Measure |
|---|---|--|
| Improve Intake productivity. | <ul style="list-style-type: none"> • Average number of intakes per year (122,818) • Average time to process an intake report (50 min) | Reduce average time to process Intake by 15 mins. |
| Improve engagement for permanency productivity. | <ul style="list-style-type: none"> • Average number of visits/interviews per year (26,040) • Average time it takes to document each visit/assessment (2 hours) • Average time spent preparing court documentation: 7 hours | <ul style="list-style-type: none"> • Reduce time spent documenting visits by 30 mins. • Reduce time spent on court documentation by 2 hours. |
| Improve time to completion for Title IV-E eligibility determinations (both initial and redetermination). | Average time spent conducting Title IV-E eligibility (both initial and redetermination) (6 hours) | Reduce time spent to determine Eligibility by 1 hour. |
| Improve time to complete relative search process. | Average time spent identifying and notifying relatives for potential placement (8 hours per child) | Reduce time to identify and notify relatives for potential placement by 3 hours per child. |
| Improve time to complete referral to Qualified Residential Treatment Program (QRTP) / Behavioral Rehabilitation Services (BRS). | Average time spent completing referral process (8 hours) | Reduce time spent preparing referral by 4 hours. |
| Improve time for identifying placements. | Average time spent identifying placement options (3 hours) | Reduce time spent identifying placement options by 1 hour. |
| Improve time for case documentation. | Average time spent by case worker for case documentation (18 hours per month per worker) | Reduce time for case documentation by 4 hours per month per worker. |
| Improve time for case mining existing documentation. | Average time spent by case worker to case mine existing documentation (5 hours per month per worker) | Reduce time by 2 hours per month per worker. |
| Improved time spent for applications of caregivers. | Average time spent per application (13 hours) | Reduce time by 3.75 hours per application. |
| Improved time spent for applications for CPA's. | Average time for CPA applications is currently (180 days) | Reduce time spent by 30 days. |

Equity Impacts

Community Outreach and Engagement:

DCYF has collaborated with tribes, engaged with other state child welfare agencies, and have consulted with and received technical assistance from our federal partners.

Disproportional Impact Considerations:

Necessary changes are often stymied by a lack of adequate backend infrastructure. This proposal supports DCYF to meet its racial equity goals by ensuring that the staff have a functioning and nimble case management system, one that will allow the agency to better measure outcomes and adapt to evolving child welfare policies.

Target Communities and Populations:

The Comprehensive Child Welfare Information System (CCWIS) proposal will significantly benefit various target populations and communities involved in child welfare services including children receiving services and/or foster care, foster parents and caregivers, tribal communities, child welfare partner agencies, social workers and caseworkers, and geographic communities with high child welfare needs, such as those facing poverty, substance abuse issues, or domestic violence.

Community Inputs and Incorporation:

DCYF engaged with federal partners (ACF) and other state child Welfare agencies that had previously undertaken similar modernization initiatives. This allowed us to gain insight into the challenges they faced and lessons they learned. Based on these conversations, we are implementing following in our strategy:

- Cloud based SaaS solution: With support from Gartner, DCYF completed extensive discovery and feasibility study. One of the takeaways was the recommendation on implementing a cloud-based SaaS or LCAP solution rather than developing custom solution from ground up.
- Establishment of a dedicated project team: A dedicated Project Director is hired and established project team focus exclusively on the modernization effort.
- Hire vendors for special expertise: recognizing the need for specialized vendor expertise in implementing the SaaS solution, the agency has initiated a targeted procurement to select the Software product and System Integrator. Recognizing that system integration and change management require different expertise and specialization, we are also planning to hire a separate vendor for OCM. This approach will help us to effectively manage each aspect of the project, ensuring that both integration and change management are handled with necessary expertise.
- Engaging External Legal Counsel for legal support: we have hired a Special Assistant Attorney General (SAAG) to navigate through the complexities of the procurement and contractual negotiation. This is crucial for managing the legal intricacies involved in the procurement process and ensuring the compliance with all regulations.

By incorporating the learning from other government entities and implementing these strategies, DCYF aimed to leverage best practices from previous modernization efforts and mitigate potential risks proactively.

Other Collateral Connections

HEAL Act Agencies Supplemental Questions

N/A

Puget Sound Recovery:

N/A

State Workforce Impacts:

N/A

Intergovernmental:

CCWIS modernization will not only benefit specific demographic populations, such as families involved in the child welfare system, children

receiving services and/or foster care, communities with high child welfare needs, foster parents and caregivers, tribal communities, child welfare agencies, and social workers and caseworkers, but also the broader geographic communities that face child welfare challenges. The improved efficiency and effectiveness of child welfare services led to better outcomes for children and families, contributing to stronger and more stable communities.

Stakeholder Impacts:

DCYF anticipates that the future CCWIS Solution will benefit a wide range of internal and external stakeholders, as described in the table below.

| Impacted Stakeholder | Positive Impact |
|--|--|
| Children, Youth, and Families | Enhanced service delivery from focused and effective staff. |
| DCYF Staff | Enhanced user experience that is person-centered, intuitive, and uses modern technology that drives practice improvements. |
| DCYF Leadership | Aligned performance management, increased process efficiencies, and enhanced data and analytics. |
| DCYF Administrators | Increased ability to exchange data to enable organizational process efficiencies and improve services. |
| Legislature | Increased awareness of organizational effectiveness through improved reporting capabilities. |
| Tribal Partners | Improved relationships through transparency, data exchange, and collaboration. |
| Federal Partner (ACF) | Increased awareness of Federal compliance through improved reporting capabilities. |
| Child Welfare Providers | Improved service delivery and coordination with DCYF. |
| Child Welfare Contributing Agency (CWCA) | Integration and alignment of case management activities. |
| WA State Agencies | Improved relationships through transparency, data exchange, and collaboration. |
| Federal Agencies | Improved relationships through transparency, data exchange, and collaboration. |

State Facilities Impacts:

N/A

Changes from Current Law:

N/A

Legal or Administrative Mandates:

This request is in response to new CCWIS federal rules.

Governor's Salmon Strategy:

N/A

Reference Documents

[CCWSIS IT ADDENDUM_2025-27_FINAL_09092024.docx](#)

IT Addendum

Does this Decision Package include funding for any IT-related costs, including hardware, software, (including cloud-based services), contracts or IT staff?

Yes

Agency Contact Information

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