Creation of the Child Care Monitor Visit Survey

Follow-Up from the January 22 Provider Supports Meeting

During the January 22 meeting, questions were raised about the creation of the Child Care Monitor Visit Survey, specifically regarding the committee's role in the vetting and engagement process during its development. The survey was created in direct response to the Provider Supports Subcommittee's ongoing feedback. Below is a timeline of key milestones that contributed to its development.

About the Survey

DCYF's Child Care Monitor Visit Survey is designed to improve Child Care Licensing services. The feedback collected will help guide practices, enhance Licensing staff training, and inform future system improvements.

Survey Development: Timeline and Key Milestones

2021

- **4.21.21** An idea of a post licensing visit survey was brought up at Provider Supports Meeting, during the *Conversations with DCYF Leadership* topic.
- **12.01.21** The post licensing visit survey idea was brought up at Provider Supports Meeting, during the *In-Person Monitoring Visits* topic.

2022

• Oct. 22: In 2022, members formally included the Post-Licensing Visit Survey in <u>Fair Start</u> for Kids Act (FSKA) Temporary Licensing Subcommittee Recommendations.

2023

- **1.1.23**: DCYF agreed to this recommendation and began developing the survey in 2023, as outlined in the <u>Agency Response Memo</u>.
- **4.12.23**: survey was briefly discussed during Provider Supports meeting, no formal or indepth conversation took place.
- **8.9.23**: survey was briefly discussed during Provider Supports meeting; no formal or indepth conversation took place.

2024

- 10.9.24: DCYF provided an update on the survey's status during the Provider Supports meeting. The group engaged in a discussion and Q&A, which was documented in <u>the</u> <u>meeting minutes</u>.
- **Oct. 24:** DCYF worked with a child care center, Taylor Tots, in Yakima who offered feedback on the survey.

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- Oct. 24: DCYF sent the draft survey to Service Employees International Union (SEIU) 925 for review.
- **12.5.24:** DCYF announces the upcoming launch of the Child Care Monitor Visit Survey in the <u>January ECE Newsletter</u>.
- **12.19.2024:** DCYF officially launches the Child Care Monitor Visit Survey and invites providers to participate (Invitation to Complete Child Care Monitor Visit Survey).

2025- 2026

- **2025**: The survey is currently live and actively collecting feedback.
 - It is automatically generated following the completion of a provider's annual monitoring visit.
 - Data will be reviewed periodically to inform DCYF practices.
 - A report summarizing the survey results will be shared annually.
- **2026**: After one full year, the survey will be re-assessed.
 - Survey questions will be reviewed and updated with input from the Provider Supports Subcommittee to guide Year Two improvements.

Questions

For questions or comments, please email the Community Engagement team: <u>dcyf.communityengagement@dcyf.wa.gov</u>.