

Quality Begins with You: Child and Family Services Plan (CFSP) & Program Improvement Plan

CFSP Stakeholder Community Meeting

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WASHINGTON STATE
Department of
Children, Youth, and Families



Child and Family Services Review (CFSR)

What is the CFSR?

- A periodic review of the state's child welfare system
- Assists in the development of improvement strategies to help families achieve positive outcomes

What is measured by the CFSR?

- 14 outcomes, comprising of 36 items
 - 7 outcomes (comprising of 18 items) evaluates safety, permanency, and well-being
 - 7 outcomes (comprising of 18 items) evaluates systemic factors

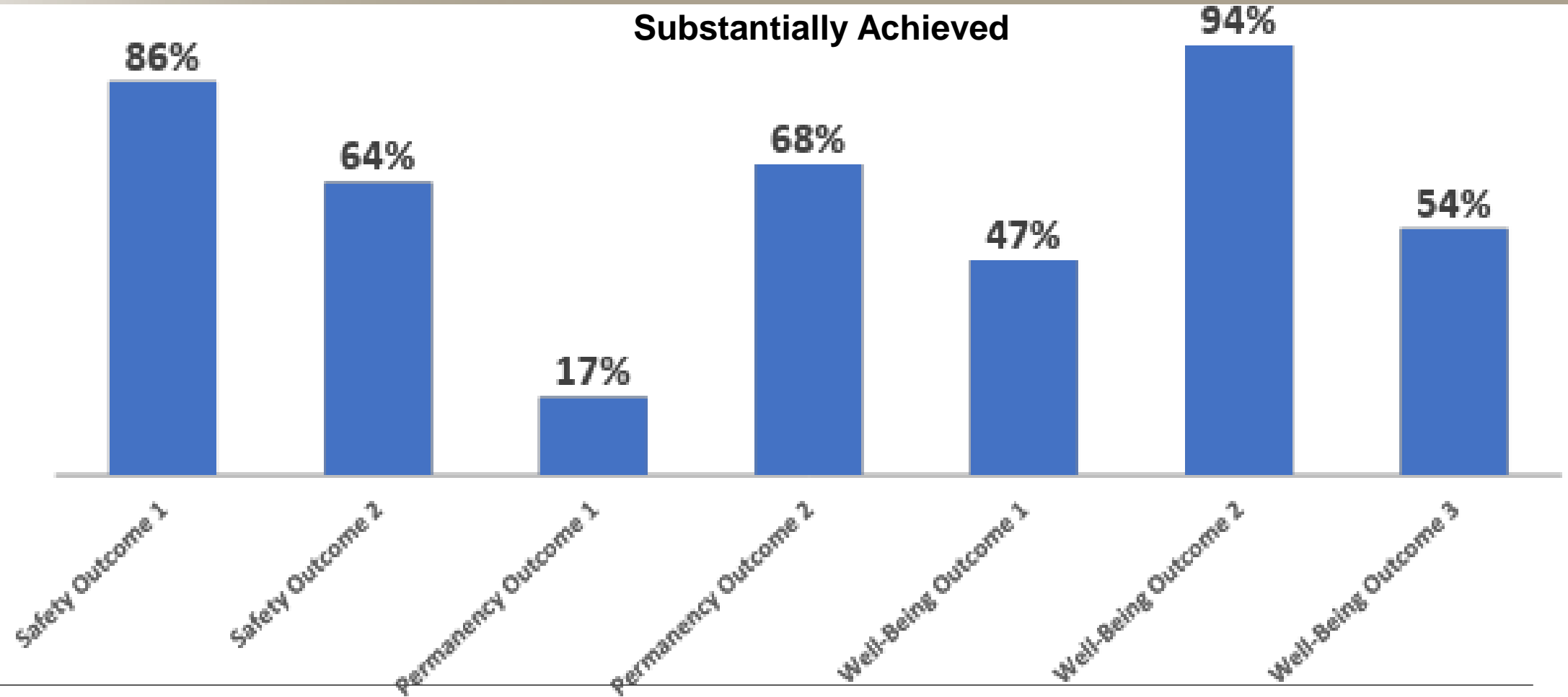


Overview of Washington's CFSR

- Statewide Assessment submitted February 2018
- Stakeholder Interviews conducted in May 2018
 - 200 participants took part in the interviews
- 130 cases reviewed from 18 offices between April through September 2018
 - Over 600 key case participants interviewed
- Children's Bureau published final results February 4, 2019

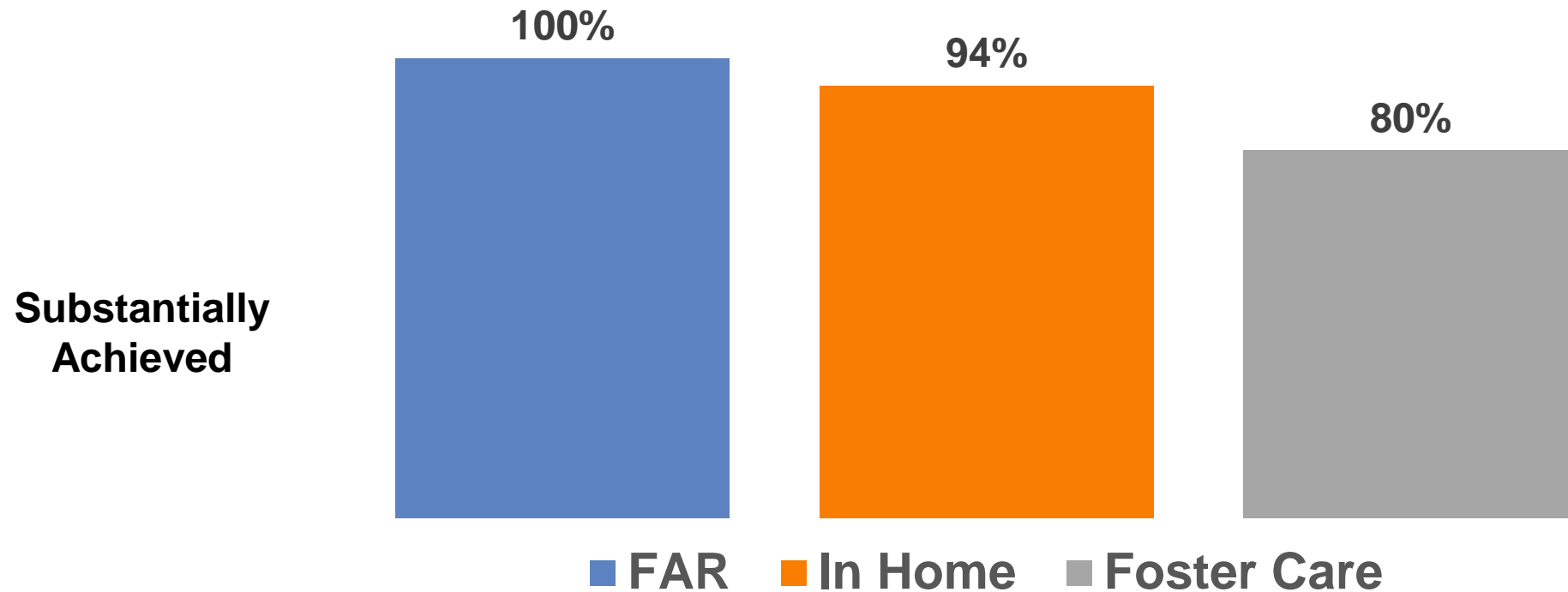


CFSR Findings: Outcomes



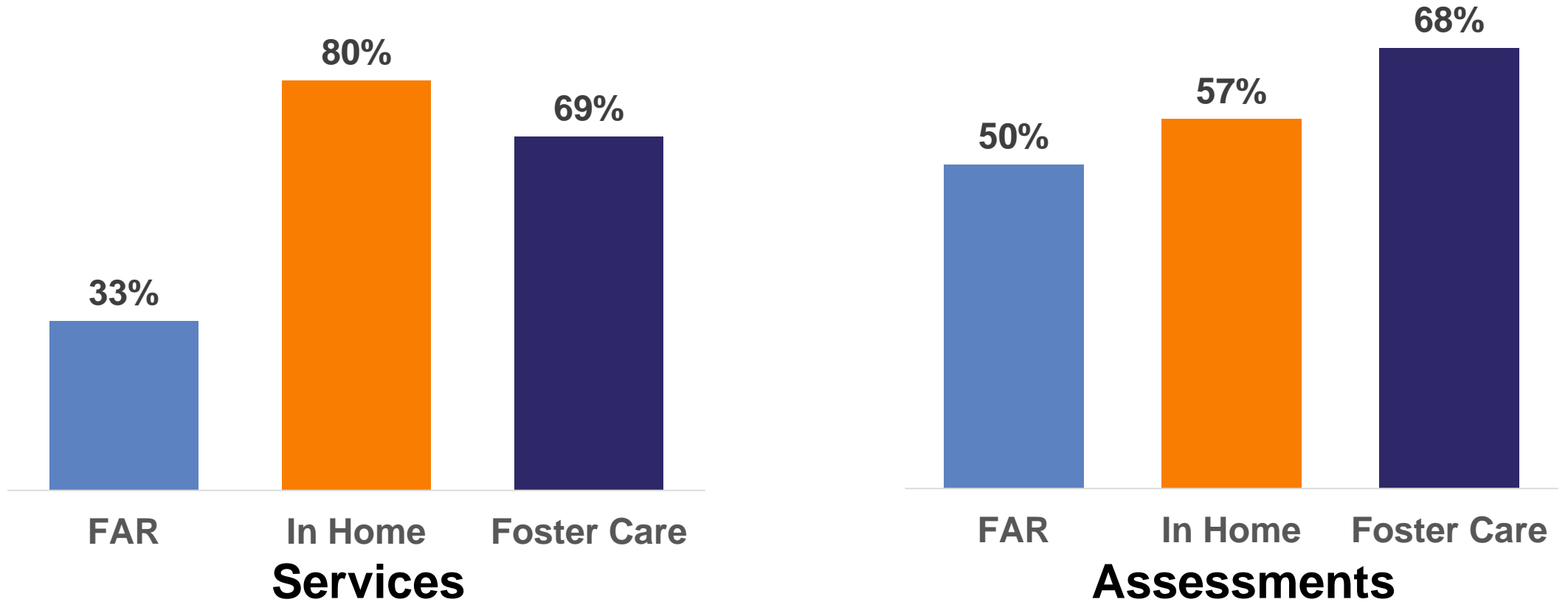
Safety Outcome 1 Performance

Item 1- Timeliness of Initiating Investigations of Reports of Child Maltreatment

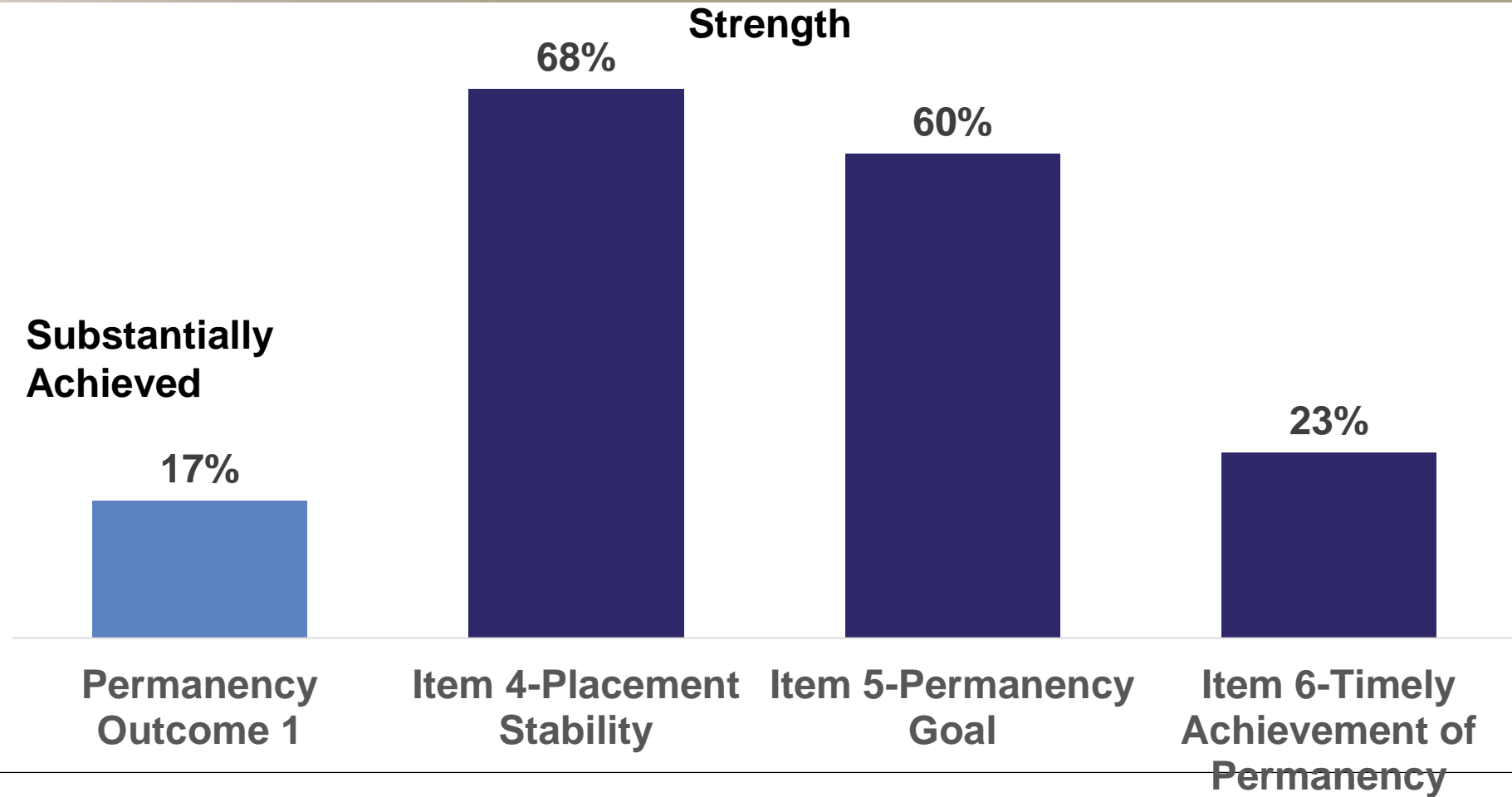


Safety: Children are Safely Maintained in their Home

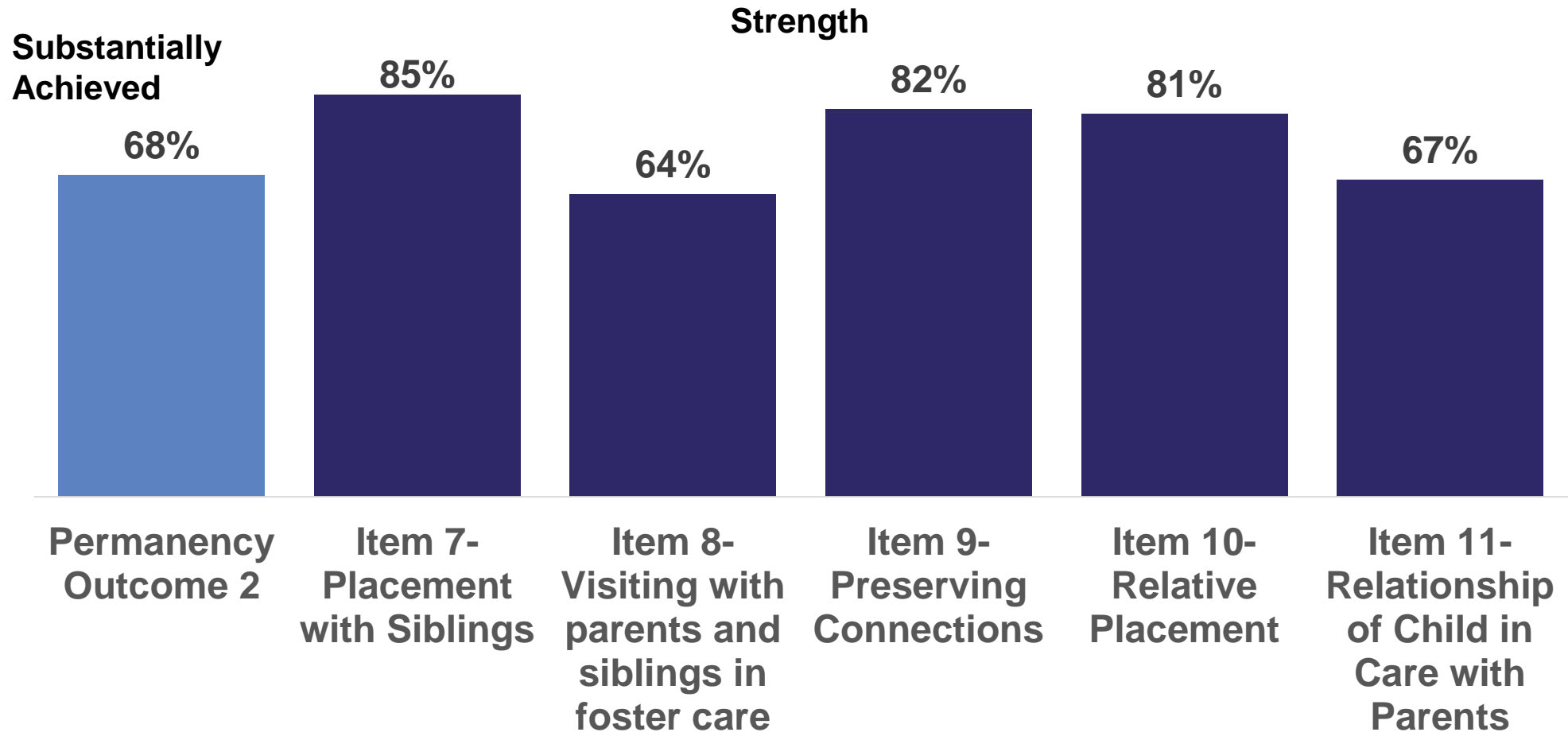
Strength



Permanency Outcome 1 Performance

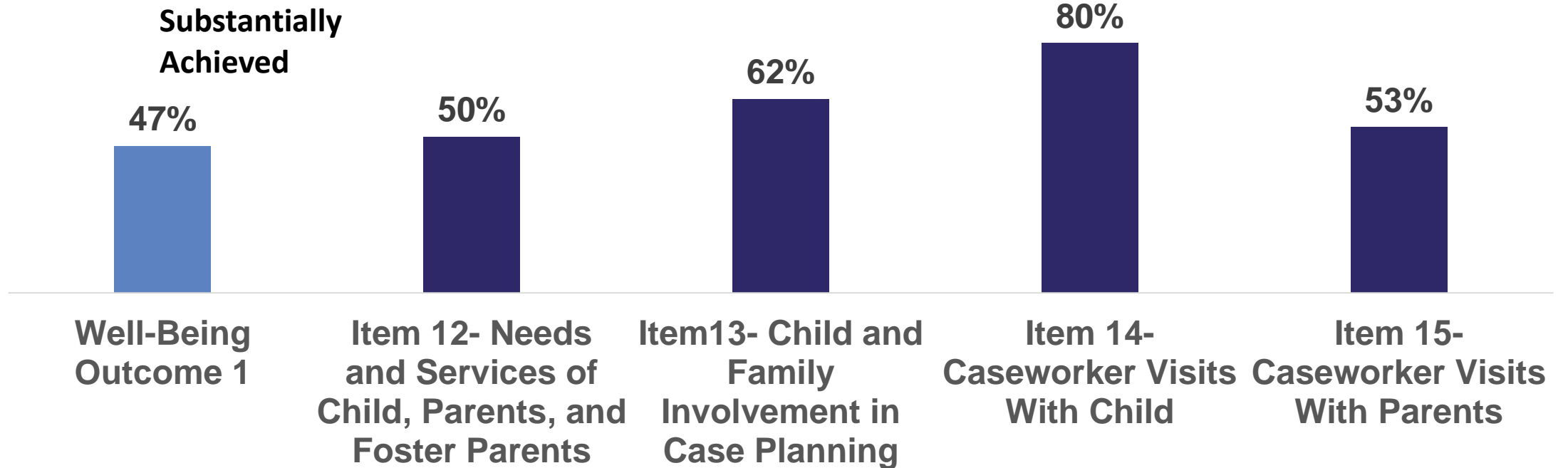


Permanency Outcome 2 Performance



Well-Being Outcome 1 Performance

Strength

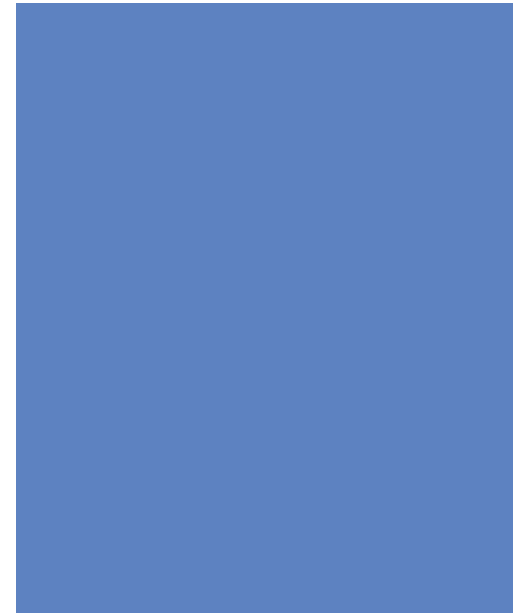


Well-Being: Education

Ross: This is BS. Foster care HS graduation rate is 43% compared to 80%.

**Substantially
Achieved**

94%

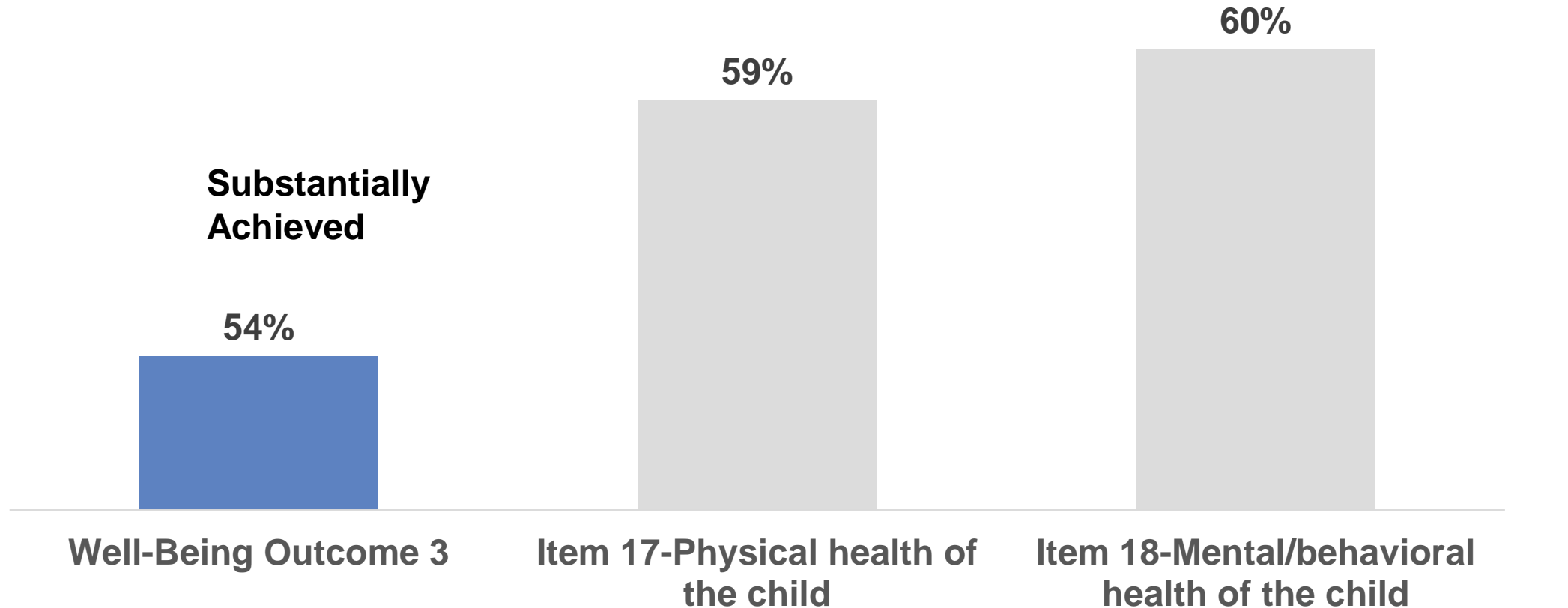


Well-Being Outcome 2/Item 16 Educational Needs of the Child



Well-Being: Health Needs

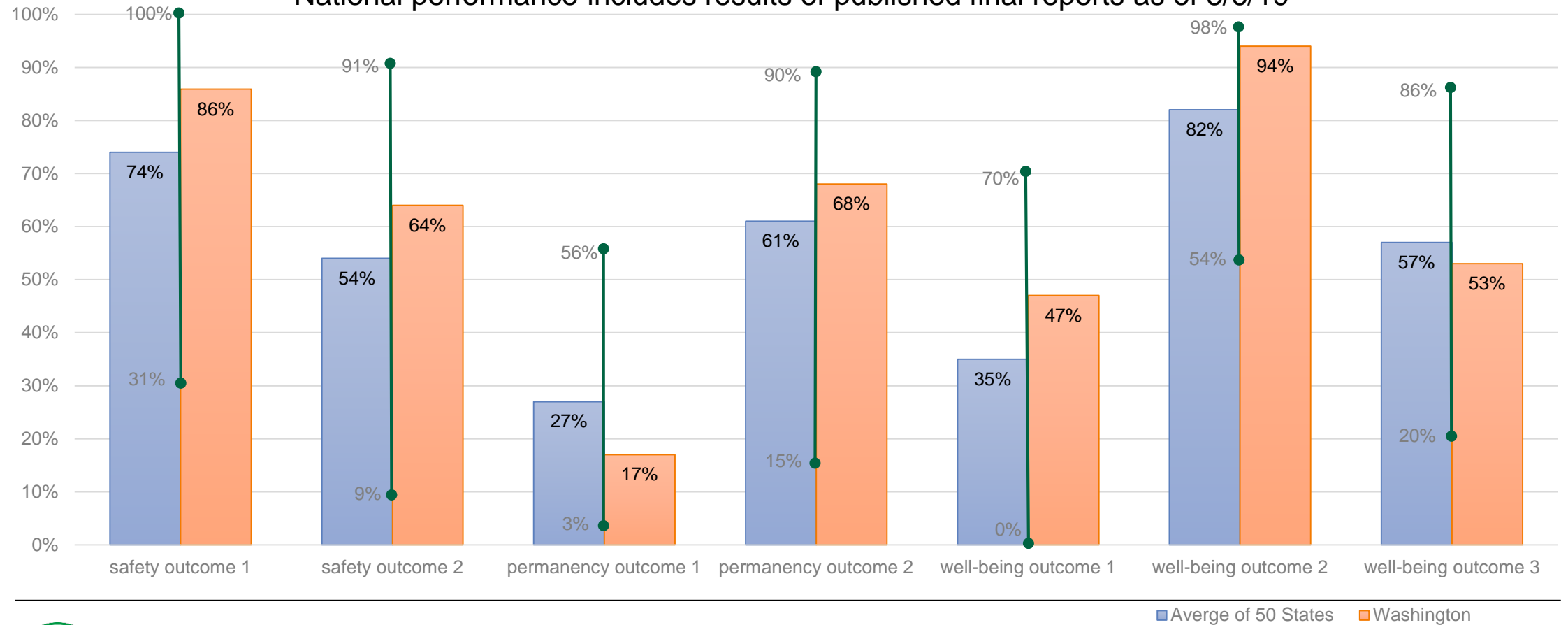
Strength



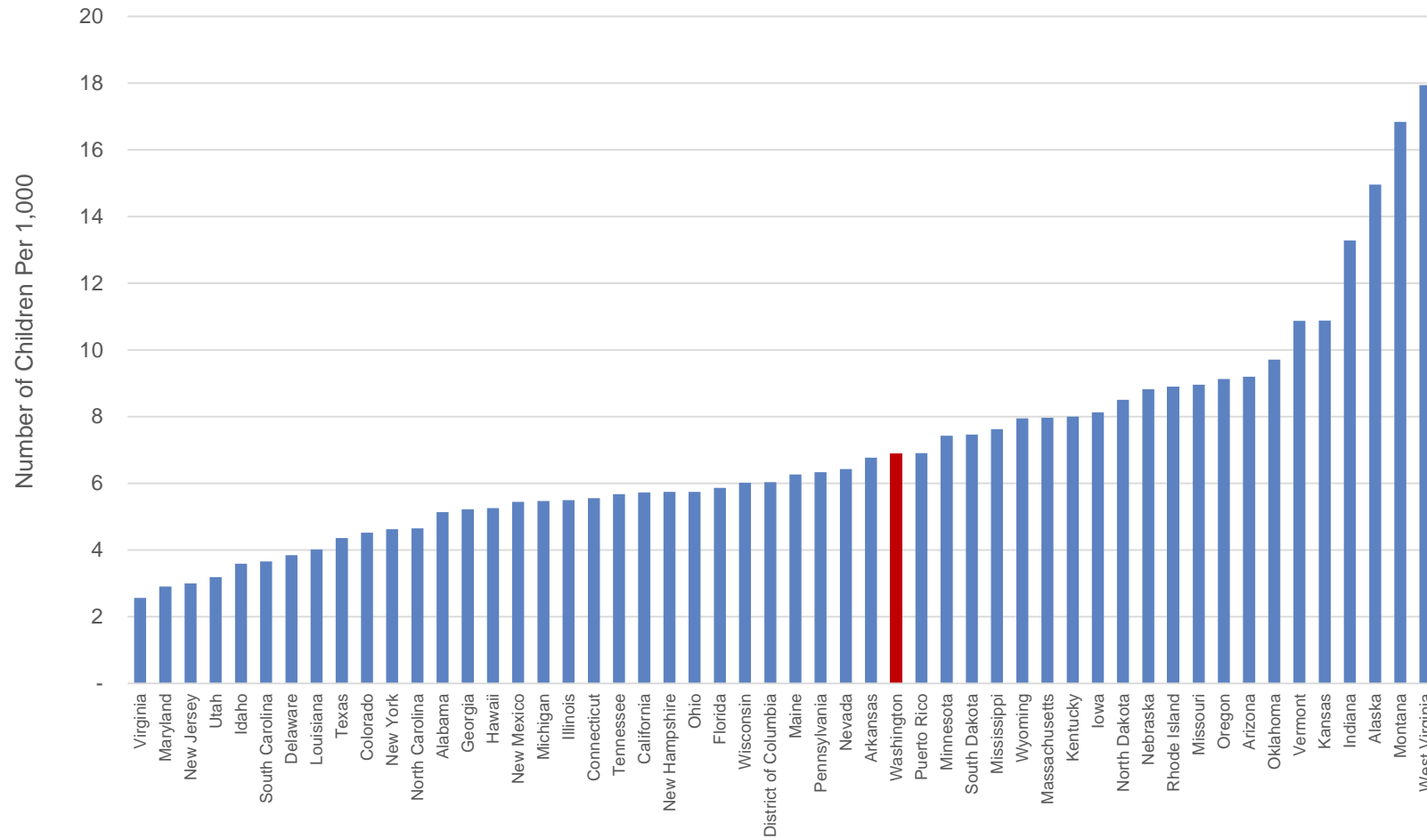
CFSR Practice Outcomes

Washington Results Compared to National Performance*

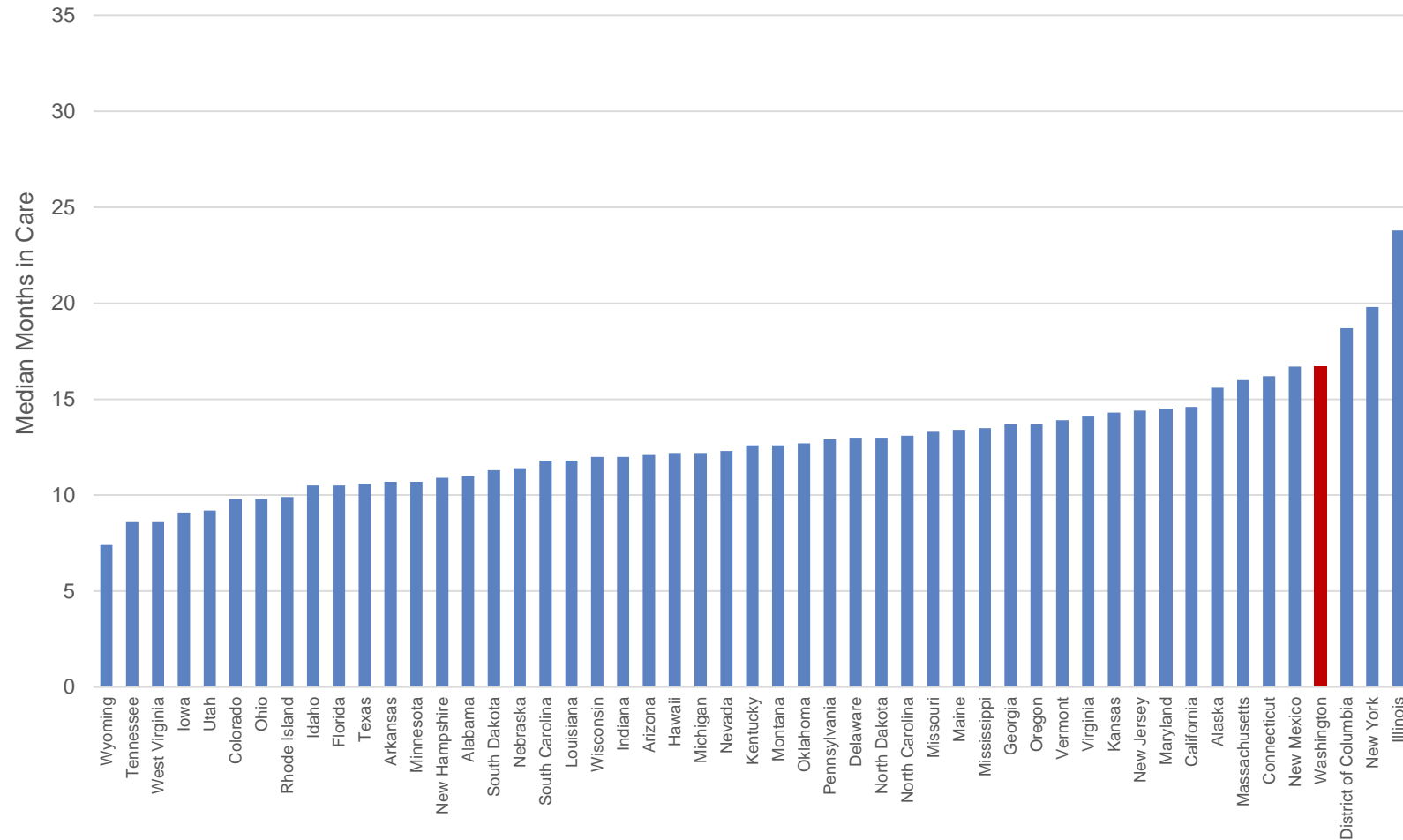
*National performance includes results of published final reports as of 5/6/19



Children In Placement on 9/30/2017 Per 1,000 Children in the Population



Median Length of Stay for Children in Care on 9/30/2017



CFSR Systemic Items

Washington Results Compared to National Performance

Statewide Information System: Item 19

Washington: Needs Improvement

National Percent Rated Strength: 53%

Case Review System: Items 20-24

Washington: Needs Improvement

National Percent Rated Strength: 4%

Quality Assurance System: Item 25

Washington: Strength

National Percent Rated Strength: 51%

Staff and Provider Training: Items 26-28

Washington: Needs Improvement

National Percent Rated Strength: 25%

Service Array and Resource Development: Items 29-30

Washington: Needs Improvement

National Percent Rated Strength: 6%

Agency Responsiveness to the Community: Items 31-32

Washington: Strength

National Percent Rated Strength: 92%

Foster and Adoptive Parent Licensing, Recruitment, and Retention: Items 33-36

Washington: Strength

National Percent Rated Strength: 27%



Washington's Program Improvement Plan (PIP)

Goal 1

- Permanency from Day One

Goal 2

- Comprehensive Assessment and Response

Goal 3

- Engagement with Families, Caregivers, and Case Partners

Goal 4

- Competent and Supported Workforce



Child and Family Service Plan (CFSP)

- State's five-year strategic plan to address practice and systemic factors identified as area needing improvement
 - Serves as foundation for Washington's ongoing self-assessment process
 - FY2020 to FY2024 due June 30, 2019
 - Requires feedback and input from community partners, Tribes, and stakeholders
- CFSP will align with improvement goals identified in Program Improvement Plan
 - Strategies will focus on long-term process improvements
 - Annual progress updates due to Children's Bureau



Request for Feedback

1. How should we select a practice model?
2. What should we consider when planning a CCWIS upgrade?
3. How would you recommend we build an adequate service array? How would we know we have one?
4. How do we keep the best interest of the child in front when making decisions on the path to permanency?



Thank you!

Your participation and feedback about our child welfare system is very much appreciated.

