



Agenda

DCYF Licensing Division-CPA Portal Learning & Listening Sessions

Date: Monday, June 7, 2021

Time: 2:00-3:00 pm

Objective

Licensing Division would like to communicate and collaborate with statewide CPAs to discuss the Binti portal, implementation supports, timeline, and training needs, and take questions relating to this process.

Agenda

Introduction and Welcome (4 min) (Marina)

New Home Study (25 min) (Amber and Sonya)

Sonya - Case Study Review focus indicators on more useful information instead of one size fits all model. Ran case review study with 15 supervisors, 6 area administrators and 15 licensors – had a wide variety of participants with 200 home studies for the sampling. Asked reviewers to write down any themes, concerns and/or strengths, regardless of severity. The analysis helped identify indicators or patterns and repeats.

Gold = mentioned more than one time in the study

Purple = all home study

Blue = General licensed providers

Red – unlicensed providers

Amber – The alignment looks at the framework Binti is building for the provider portal.

Refer to PDF of the PowerPoint with specifics in Alignment, Organization and Flow, Front and Center, Motivation, Background Family Facts, Caregiver Outlook and Health, Relationship History, Personal Characteristics, Discipline and Guidance, Physical/Social Environment, Occupational History, Supporting Documents and Evaluation Assessment.

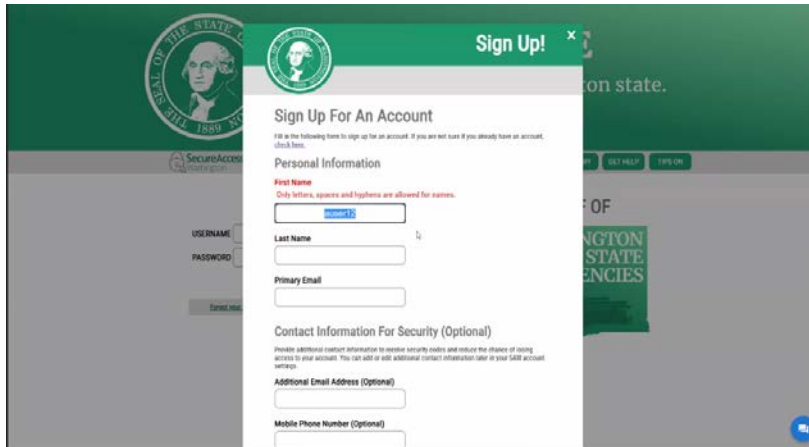
Listening-Discussion Time

Online Portal IT Updates (10 min) (David / Kevin)

How the portal will protect confidentiality?

Kevin – data is considered level 3 individual identify information (SSN), users will enter Binti through the SAW system. Data being entered and stored is the highest level of security and providing confidentiality.

Dustin – provided live demo of the SAW system. User name, password, which form of Multi-Factor Authentication (MFA) choose which method you prefer. This is the Sign Up page. Quick and easy process to create a Log In.



Listening-Discussion Time

On line Portal Overview and Highlights (10 min) (Matt and Renatta)

Portal updates and demo

Matt – provided live demo of the Binti Provider Portal. Renewals are a new category; this is how you track families that are pending renewals. Discussed how an application goes into the system. Intake Family – intake means putting a family into the system. Case Notes – you can track your notes, or the supervisor can track them.

Listening-Discussion Time

Training Updates and Needs (3 min) (Debbie)

Schedule Update. Plan to have the train-the-trainer approach in September. No other dates for now – in the process of getting those updated.

Communication Needs (3 min) (Jason)

April meeting information will be uploaded to the webpage by June 9th.

Questions and Discussion (5 min)

Closing time for remaining Q&A

Original Date: June 7, 2021

Licensing Division | Approved for distribution by Debbie O'Neil, Workforce Development Sr. Administrator