Thanks for joining the PAT Performance Based Contracting (PBC) Work Group

March 11, 2021

Please make sure your first and last name show on your video

(click on the upper right corner 3 dots of your picture and rename yourself)

and if you've called in your phone number is associated with your video.

Please chat in your name and organization and one (sharable) guilty pleasure while we wait for all to connect.







Today's Agenda

- 1. Introduction
- 2. Initial Findings from Caregiver Surveys
- 3. Recap Findings from Home Visitor Surveys and Focus Groups
- 4. Next Steps
- 5. Check-in/Reflection







1. Introduction and Check-in please chat in...

- Review of the Chat
- Today's purpose and parameters
- Workplan review







Today's Purpose

Learn and reflect on the *preliminary* caregiver survey findings

Reflect on cohesion and dissonance with home visitor findings







Parameters

- Today is a mix of listening and discussion
- Please use the chat frequently to help us stay connected to you
- If comfortable, please unmute and use video for a fuller dialog in small groups







Work Group Schedule/Topics continued to modify to a workable pace

Month	Anticipated Agenda Topics			
August	Orientation & Caregiver/Home Visitor Engagement Planning			
September	Engagement Planning & Study Measurement Tools			
October	Reflect on Input from Caregivers/Home Visitors & Study Measurement Tools			
November	Reflection on Tools Discussion & Plan To Pilot Measurement Tool(s)			
January	Reflection on Input from Home Visitors Discussion of Caregiver Input Process			
March	Learning: Input from Caregiver Surveys Cohesion/Dissonance with Home Visitor Input			
April	Possible Decision Point: PAT Precise Outcome Reflection on PAT Specific Elements Using the Precision Home Visiting Lens Discuss Measurement/Tools and Piloting			
May	Learning: Input from Caregiver Surveys & Reflect on Outcomes and Activities Plan for FY22 Contract Elements/Milestones Discussion on Steps for Piloting			
lune	Communicate/Integrate PBC Flements Of SEV22 Contract			

2. Caregiver Survey

- Process Description
- Why Caregivers Participate in PAT
- Most Meaningful PAT Outcomes (pre Covid and now)
- Activities influencing Parent-Child Interaction
- Activities influencing Caregiver Well-Being







Process - PAT Caregiver Survey

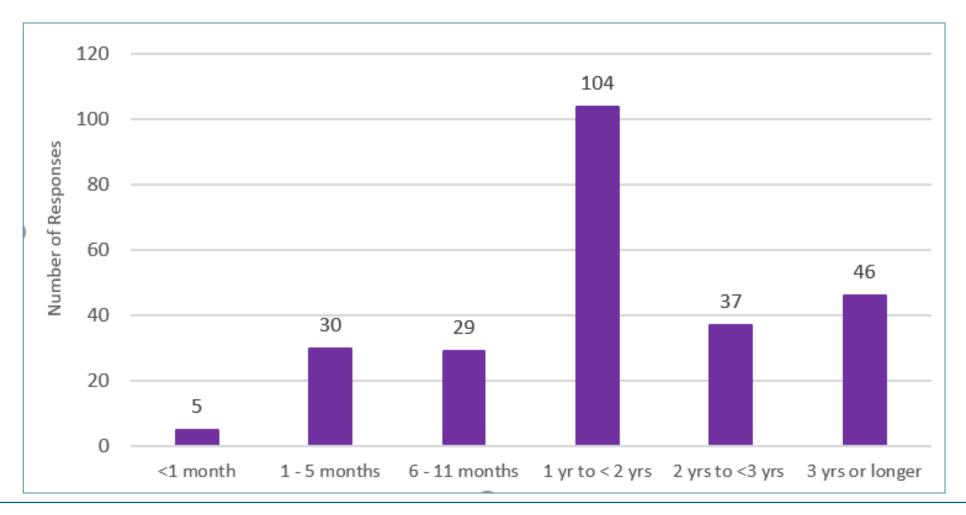
- Distributed February 3rd 26th 208 Responses as of 3/10/21
- Electronic (Survey Monkey) and Paper Responses
 - 190 Electronic responses
 - 18 Paper responses
- English and Spanish Versions
 - 165 English responses
 - 43 Spanish Responses
- 17 of 21 PAT Programs
 - Range from 1 to 32 responses







Length in PAT Program

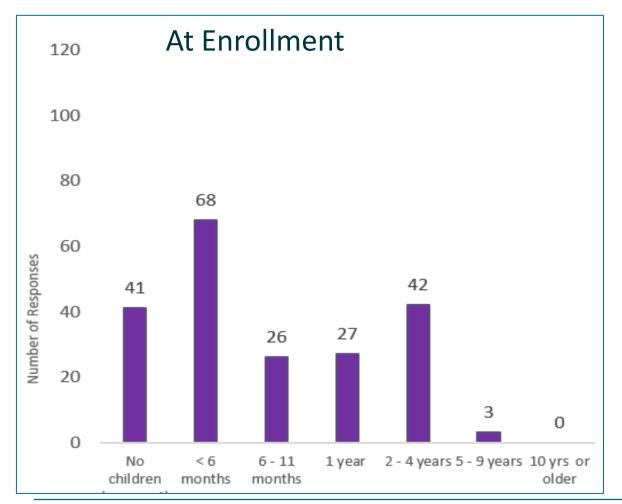


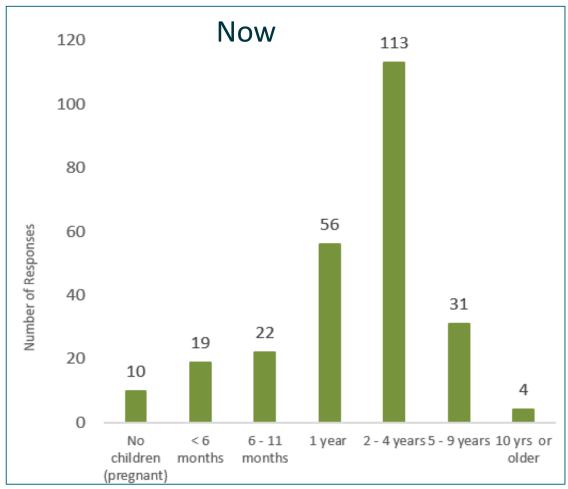






Age of Children



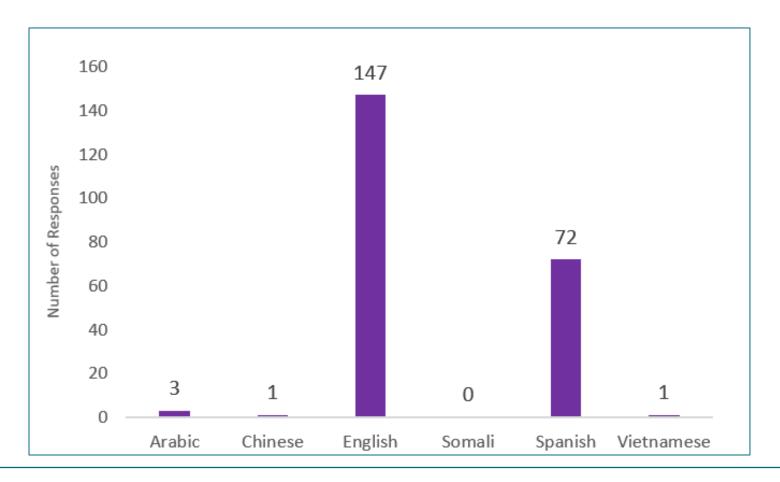








Respondents' Primary Home Language









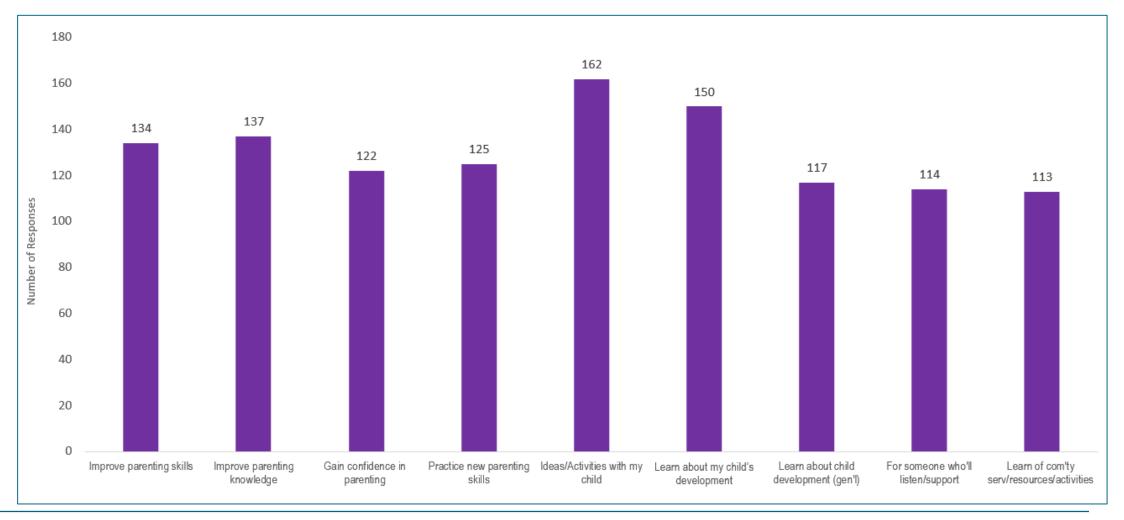
Why Do Caregivers Participate in PAT?







All Reasons for Participating in PAT









All Reasons for Participating in PAT

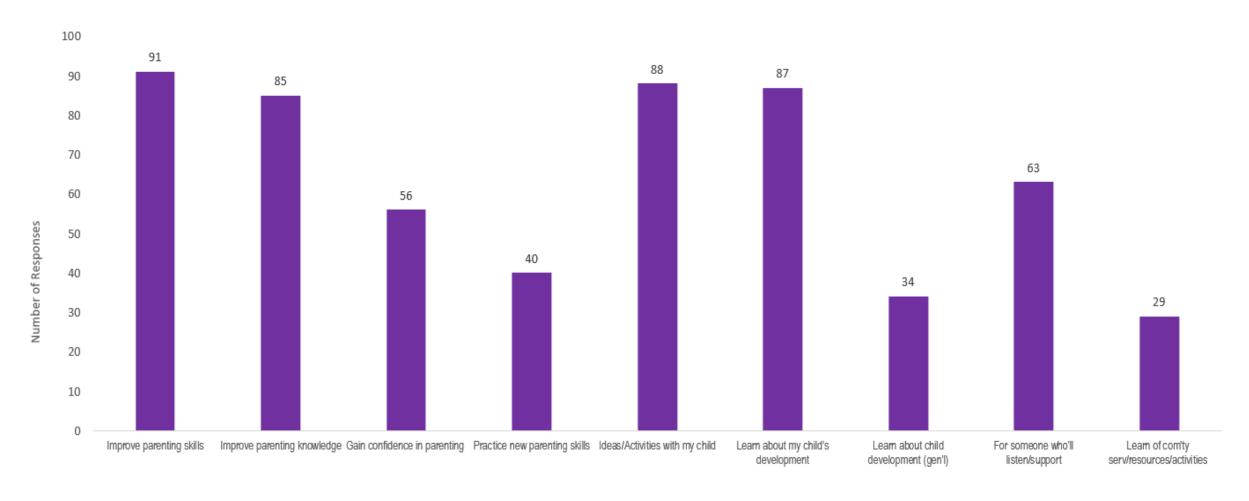
- Ideas on activities to do with their child
- Learn more about their child's development
- Improve parenting knowledge
- Improve parenting skills
- Opportunities to practice new parenting skills
- Increase confidence in parenting abilities
- Learn more about child development in general
- Have someone who will listen and support
- Learn about community services and/or resources/activities for families







Top 3 Reasons for Participating in PAT









Top 3 Reasons for Participating in PAT

- Improve parenting skills
- Ideas on activities to do with their child
- Learn more about their child's development
- Improve parenting knowledge
- Have someone who will listen and support
- Increase confidence in parenting abilities
- Opportunities to practice new parenting skills
- Learn more about child development in general
- Learn about community services and/or resources/activities for families







COVID Impacts on Reasons for Participating?

 87% (180) of respondents said their reason for participating in PAT had not changed from before COVID-19 to now

0

• 22% (23) respondents said that their reason for participating had changed with COVID







Impact of PAT







How Helpful was PAT?

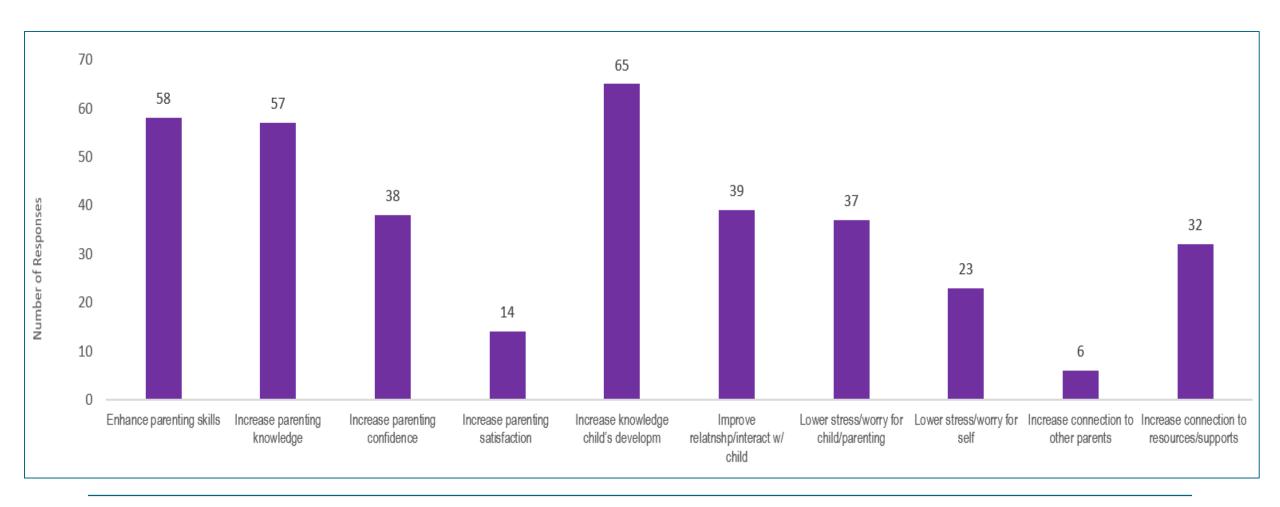
	Very Helpful ©	Kind of Helpful	Not Helpful at All ⊗	Not Applicable
1-Enhanced your parenting skills		(2)	8	×
2-Increased your knowledge of parenting		(2)	⊗	×
3-Increased your confidence in parenting		(2)	8	×
4-Increased your satisfaction as a parent		(a)	8	×
5-Increased your knowledge of your child's development		(⊗	×
6-Improved your relationship/interactions with your child/children		(⊗	×
7-Lowered your levels of stress and/or worry about your child/your parenting		(8	*
8-Lowered your levels of stress and/or worry for yourself		(⊗	×
9-Increased your connection to other parents		(2)	8	×
10-Increased your connection to other resources, services, and supports for families and parents		Θ	8	×
11-Other impact (please describe below)		©	8	×







How Helpful? Respondents' Top 2 (before COVID)









How Helpful? Respondents' Top 2 (before COVID)

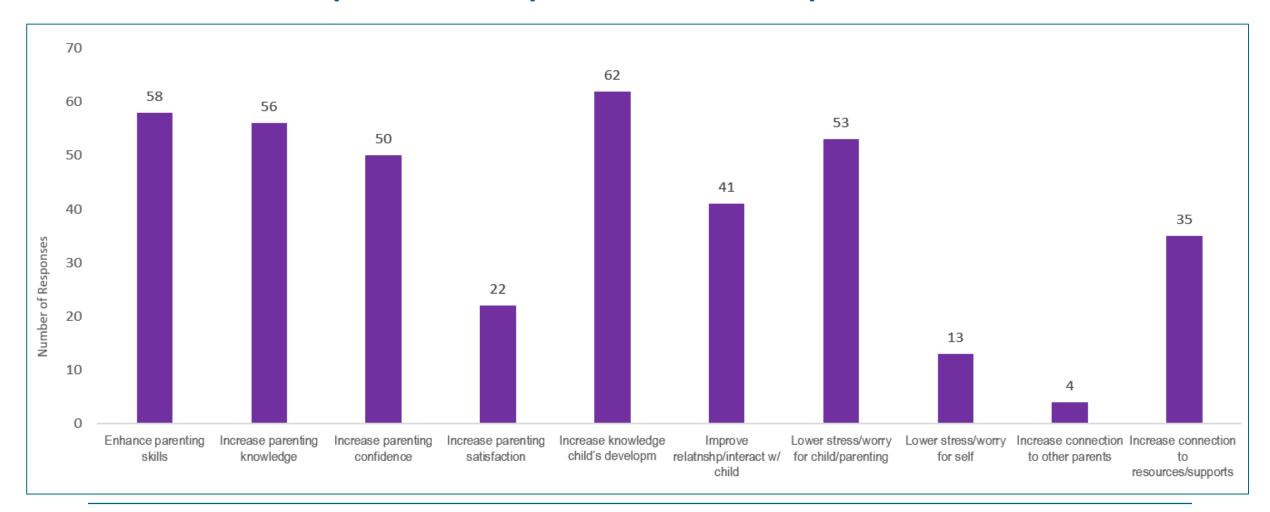
- Increased knowledge of your child's development
- Enhanced parenting skills
- Increased knowledge of parenting
- Improved relationship/interactions with children
- Increased confidence in parenting
- Lowered stress/worry about child/parenting
- Increased connection to family resources, services, and supports







How Helpful? Respondents' Top 2 (during COVID)









How Helpful? Respondents' Top 2 (during COVID)

- Increased knowledge of your child's development 30%
- Enhanced parenting skills 28%
- Increased knowledge of parenting 27%
- Lowered stress/worry about child/parenting 25%
- Increased confidence in parenting 24%
- Improved relationship/interactions with children 20%
- Increased connection to family resources, services, supports 17%







What PAT Activities Influence Parent-Child Interactions? (active ingredients)







Up to 5 Most Helpful Activities to be a Better Parent top 8

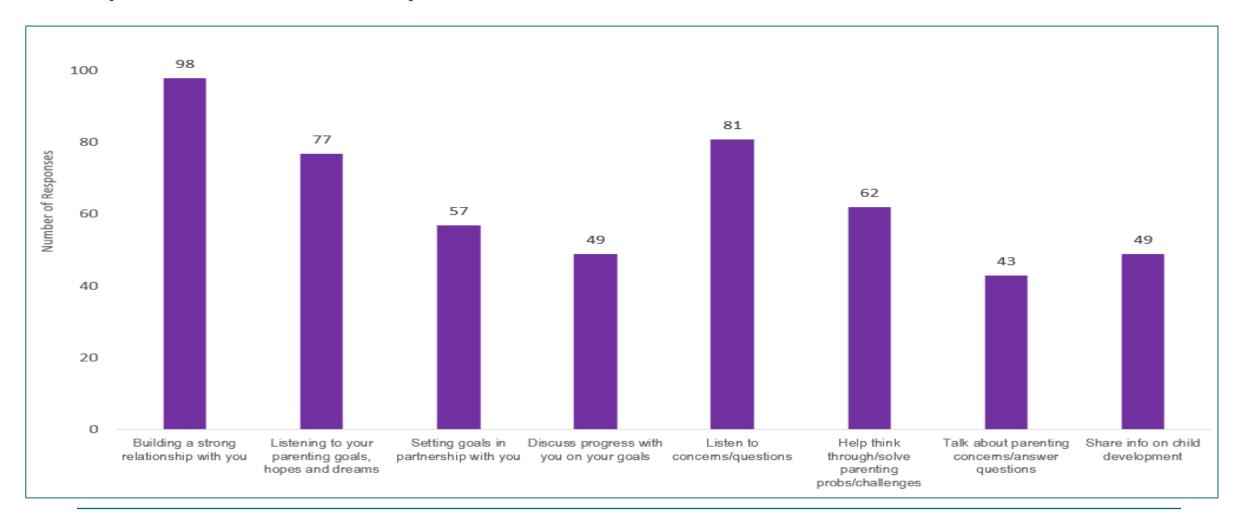
- Build a strong relationship with you (47%)
- Listen to your concerns/questions (39%)
- Listen to your parenting goals, hopes and dreams (37%)
- Help you think through and solve parenting challenges (30%)
- Set goals in partnership with you (27%)
- Share information on child development (24%)
- Discuss progress with you on your goals (24%)
- Talk about parenting concerns and answer questions (21%)







Up to 5 Most Helpful Activities to be a Better Parent top 8









Up to 5 Most Helpful Activities to be a Better Parent next 8

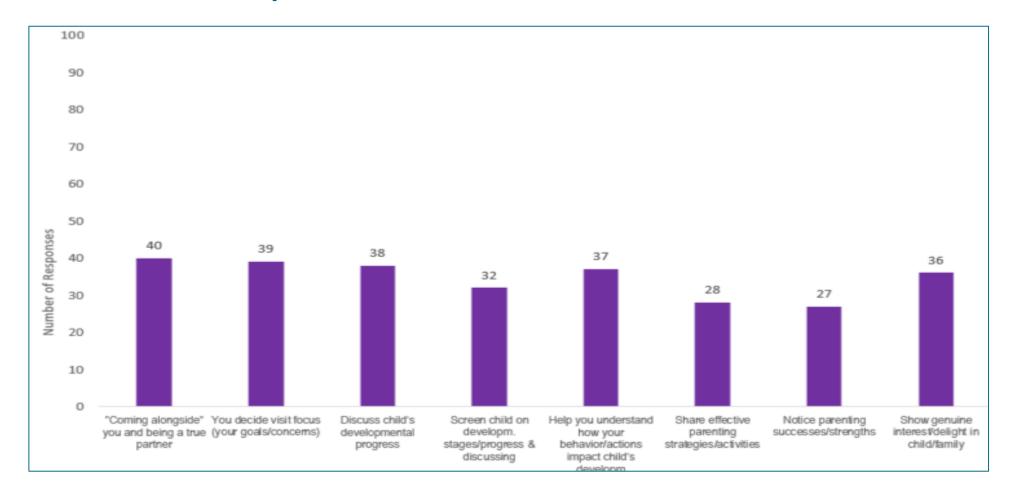
- "Coming alongside" you and being a true partner
- You decide visit focus (your goals/concerns)
- Discuss child's developmental progress
- Help you understand how your behavior/actions impact child's development
- Show genuine interest and delight in your child and family
- Screen child on developmental stages/progress and discuss with you
- Share effective parenting strategies and activities to do with your child
- Notice your parenting successes and strengths







Up to 5 Most Helpful Activities to be a Better Parent next 8









What PAT Activities Influence Caregiver Well-Being? (active ingredients)







Up to 5 Most Helpful Activities to Support Well-Being top 8

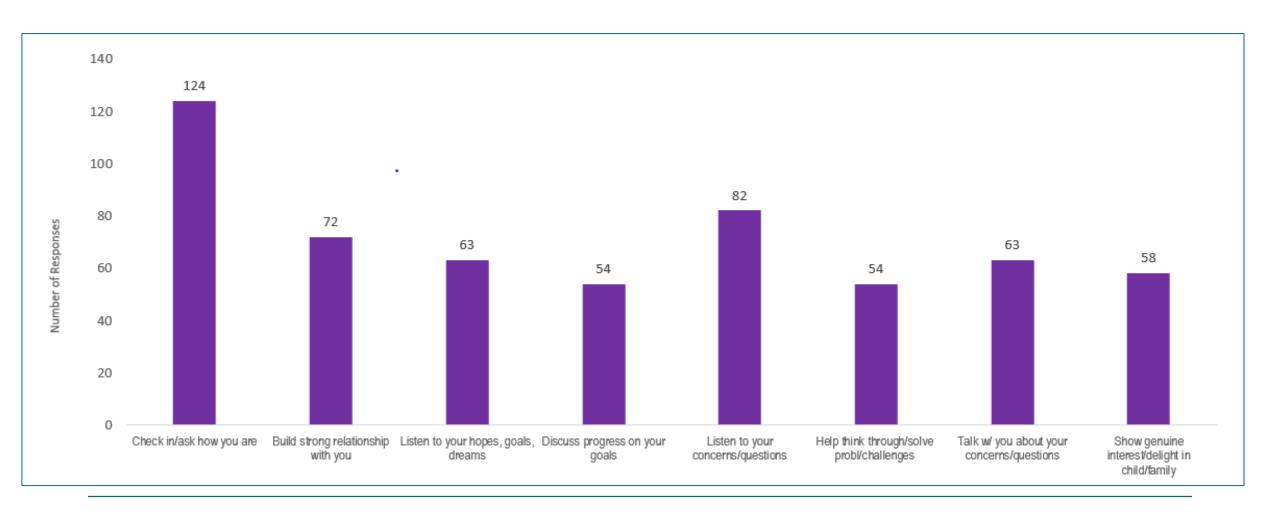
- Check in/ask how you are (60%)
- Listen to your concerns/questions (39%)
- Build strong relationship with you (35%)
- Listen to your hopes, goals, dreams (33%)
- Talk with you about your concerns/questions (30%)
- Show genuine interest/delight in your child and family (28%)
- Discuss progress on your goals (26%)
- Help think through/solve your problems/challenges (26%)







Up to 5 Most Helpful Activities to Support Well-Being top 8









Up to 5 Most Helpful Activities to Support Well-Being next 7

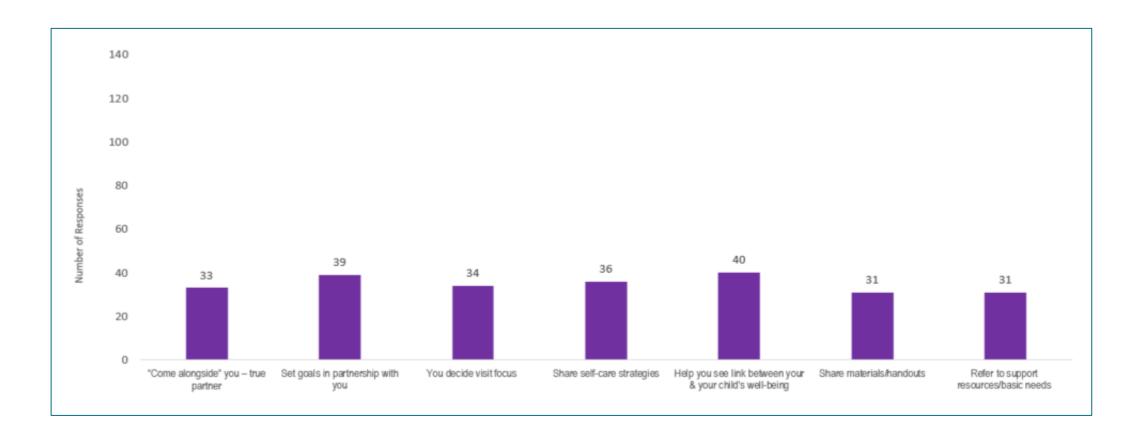
- Help you understand the link between your well-being your child's well-being
- Set goals in partnership with you
- Share self-care strategies
- You decide visit focus (your goals, concerns of the day)
- "Come alongside" you true partner
- Refer to support resources/basic needs (medical care, housing, food, utilities)
- Share materials/handouts







Up to 5 Most Helpful Activities to Support Well-Being next 7









Questions

Any questions about the data before we proceed?







Analysis Still to Come

- Reasons caregivers <u>continue</u> in PAT and understanding the impact of Covid on those reasons
- Why the top outcomes were meaningful to caregivers
- Examples of parent educators' activities that support parenting
- Examples of parent educators' activities that support well-being
- Participants views on approach to screening
- Alignment and misalignment with home visitor engagement findings







3. Recap Home Visitor Survey and Focus Groups

- Process Description
- Why Parents/Caregivers Participate in PAT?
- PAT Outcomes that Resonate with Parent Educators (pre Covid and now)
- What activities influence Parent-Child Interaction?
- What activities influence Caregiver Well-Being?







Home Visitor Engagement

Focus Groups and Team Meetings

- 5 team meetings and 2 interagency focus groups (September-October)
- 45 participants (7 supervisors, 2 data people, and 36 home visitors)
- 10 HVSA funded programs

Surveys *November 2020*

- On-line Survey (December)
- 21 respondents: home visitors
- 10 HVSA funded programs







Home Visitors: Why Parents/Caregivers Participate in PAT

- Learn more about child/child development
- Listening ear/ nonjudgmental support
- Relationship/ reduce isolation
- Connections to resources
- Gain confidence in parenting
- Incentives







Home Visitors: Top PAT Impacts

Survey (before COVID-19)

- Interactions/relationship with the child/children
- Confidence in parenting (parent validation)
- Knowledge of child development

Survey (During COVID-19)

- Reduced levels of stress and/or anxiety about child/parenting
- Interactions/relationship with the child/children
- Connection to family and parenting supports
- Reduced levels of stress and/or anxiety for self
- Parenting skills/efficacy as a parent

Focus Groups - additional impacts (no Covid-19 reference):

- Parenting skills and tools
- Relationship, trust, connection, attuned interactions
- Mental health supports
- Stress or worry about parenting
- Caregiver mental health







Home Visitors: Top Activities Influencing Parent-Child Interactions

- Listening/talking about concerns and questions
- Establishing relationship/partnership with caregiver
- Tailoring the visit content to the family's immediate circumstances
- Recognizing, noticing, and highlighting strong parent-child interactions
- Goal setting and following up
- Sharing information about effective parenting strategies and activities
- Sharing information on child developmental stages
- Connecting to Resources







Home Visitors: Top Activities Influencing Caregiver Well-Being

- Checking in with caregiver/family asking how they are
- Communication listening, talking about concerns and questions
- Building awareness of relationship between parent's and child's well-being
- Relationship building on strengths, supporting, promoting healthy relationships,
- Flexibility and adaptability- tailoring visit to the family's immediate circumstances
- Coming alongside the family following parental lead, partnering
- Recognizing, noticing, and highlighting self-care practices
- Supporting mental health, including depression screening, IPV and self-care
- Sharing information/materials about effective self-care strategies
- Connect to supports and resources —basic needs, referrals, concrete supports
- Goal setting and following up (including self care goals)







Small Group Discussion

- How do these findings resonate with your experiences with caregivers?
- What are <u>your</u> key takeaways? What meaning do you make from these early findings?
- Do the different responses pre-Covid and during Covid influence our understanding of PAT impacts going forward after Covid?
- What alignment and divergence do you see between home visitors' and caregivers' responses?







4. Next Steps

- Continued Analysis of Caregiver Survey Responses
 - Open-ended questions
 - Regional Analyses?
 - Response Language Analyses?

What additional information do you want from the surveys?







4. Next Steps

- April –
 Discussion on Outcomes Narrowing and Refining
 What additional information do you want to support our outcomes discussion?
- May More Caregiver Survey Findings

 Revisit Measurement

What additional information do you want to support our measurement discussion?







5. Check-In/Reflections Please chat or voice in

• 1-2 takeaways from today's meeting?

Unanswered questions?

How can our meetings be improved?







THANK YOU!!!

For more information

Rene Toolson DCYF

<u>rene.Toolson@dcyf.wa.gov</u>

360-789-2524





