



Agenda

DCYF Licensing Division-CPA Portal Learning & Listening Sessions

Date: Monday, August 30, 2021

Time: 2:00-3:00 pm

Objective

Licensing Division would like to communicate and collaborate with statewide CPAs to discuss the Binti portal, implementation supports, timeline, and training needs, and take questions relating to this process.

Agenda

Introduction and Welcome (4 min) (Aanchal)

Please introduce yourselves and list your CPA in the chat box. If you have questions, please put them in the chat box and we'll read them. If we can't address your question during the meeting, we'll follow-up. Please share with us three highlights of what is keeping you relaxed or grounded these days. We love to hear how you're doing - thank you to those who shared. We heard several things that help you relax or keep you grounded: spending time with family and friends, walks, yoga, hiking, watching co-ed softball games, reading, attending church, doing activities with kids. Thank you for sharing!

CPA Survey Update (10 min) (Aanchal)

Over 70% of CPAs completed the survey, so we had a really great response rate.

Some highlights that came up: Nearly the same number of you said that you'd like to join the Foster Parent Application Portal training as either an Early Adopter (36%) or Middle Adopter (40%) and 24% of you said you would like to be End Adopters.

When we asked what additional supports DCYF can help to provide your agency with, the top responses fell into two different buckets: The first was "Communication supports" (e.g. quicker and more detailed release of new information, clear information on what applies to CPAs.) The other bucket was "Training" (e.g. attending more trainings, onboarding for new hires, portal trainings.)

We also got quite a few kudos for the Regional Licensors for the reorganization and their communication and responsiveness to CPAs' needs.

Listening-Discussion Time

Thank You! (5 min) (Debbie)

Thank you to those who participated in the Task Force meetings last year that helped formulate system structure and define needs. Many of you had multiple staff at the table for these meetings and we appreciate your partnership and collaboration as we move forward with the new portal system. Thank you to those who have given their time for the Portal meetings and discussions. We appreciate your time and talents you've given to us.

Listening-Discussion Time

Communication Needs (8 min) (Debbie and Ruben)

Update on communication materials for previous meetings have been posted on the DCYF CPA link. Please reach out to any of us as we move forward if you have questions or agenda ideas.

DCYF CPA link:

<https://www.dcyf.wa.gov/practice/practice-improvement/foster-parent-application-portal/cpa>

Thank you for the most recent survey - this helps with our training plan, IT systems and rolling out the cohort trainings. Today is a brief update, but so much more information will be shared at the September 27th meeting regarding business decisions on how CPAs will use Binti, along with showing a live demo in Binti.

We just finished up the mapping side - general licensing side, licensed kinship (child specific license), unlicensed kinship, renewal and maintenance, and now we are working on the certified respite providers.

We'll cover the timeline update which is delayed due to having other large IT projects also being done at this time.

Listening-Discussion Time

Questions and Discussion (10 min)

Closing time for remaining Q&A.

Future agenda topics:

- Recruitment strategies amongst agencies would be great to learn about.

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Licensing Division | Approved for distribution by Debbie O'Neil, Workforce Development Sr. Administrator