# DS Systems Improvement Overview

Zoom

## Workforce Development Team

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Licensing Division | Approved for distribution by Jason Churchwell, Licensing Program Administrator

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# Objectives

- DS Highlights
- System Improvements
- Revising Licensing Standards
- NRM Outcomes
- NRM Basics
- NRM Timeline
- NRM Phases

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# What is DS

- A federal class action lawsuit was filed in 2021
  - The complaint alleged a number of systemic deficiencies
    - A settlement agreement was signed into order on 9/21/2022

# DS Identified Goals

1. Family dignity, integrity, healing and recovery
2. Developing and fostering interdependence
3. Providing necessary supports and services for children to thrive
4. Trauma informed care

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# DS Identified Goals

5. Recognizing, eliciting, amplifying and responding to children's own perspective

6. Combating racism and ableism and responding to risks and harms

7. Continuously improving

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# System Improvements

- Emerging Adulthood Housing Program
- Professional Therapeutic Foster Care
- Statewide HUB Home Model Program
- Revising Licensing Standards

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# System Improvements

- Kinship Engagement Unit
- Family Group Planning
- Referrals and Transitions
- Qualified Residential Treatment Program (QRTPs)

# DS 4.9- Revising Licensing Standards

- Amend contracts and policies
- Engage in negotiated rulemaking to amend licensing requirements

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# DS 4.9- Revising Licensing Standards

1. Autonomy and privacy
2. Facilitating connections
3. School stability
4. Education, training and coaching
5. Youth engagement
6. Meal requirements
7. Training requirements

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# So Now What

- Who
- What
- Why
- When
- Where
- How

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# NRM Outcomes

- Establish NRM method for wholesale revision
- Minimize WAC barriers and reduce undue burden
- Differentiation and flexibility between care settings
- Alignment of WAC chapters
- Ongoing evaluation

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# Why NRM

"To ensure that no one has been left out"

**RCW 34.05.310**

(1)(a) To meet the intent of providing greater public access to administrative rule making

- Culturally & developmentally appropriate rules
- Understanding rule intent
- Compliance with rules
- Professional partnerships

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# What is NRM

- RCW 34.05.310
- New procedure for rule making
- Impartial facilitator
- Stakeholder participation
- Promote consensus

# Who will Participate in NRM

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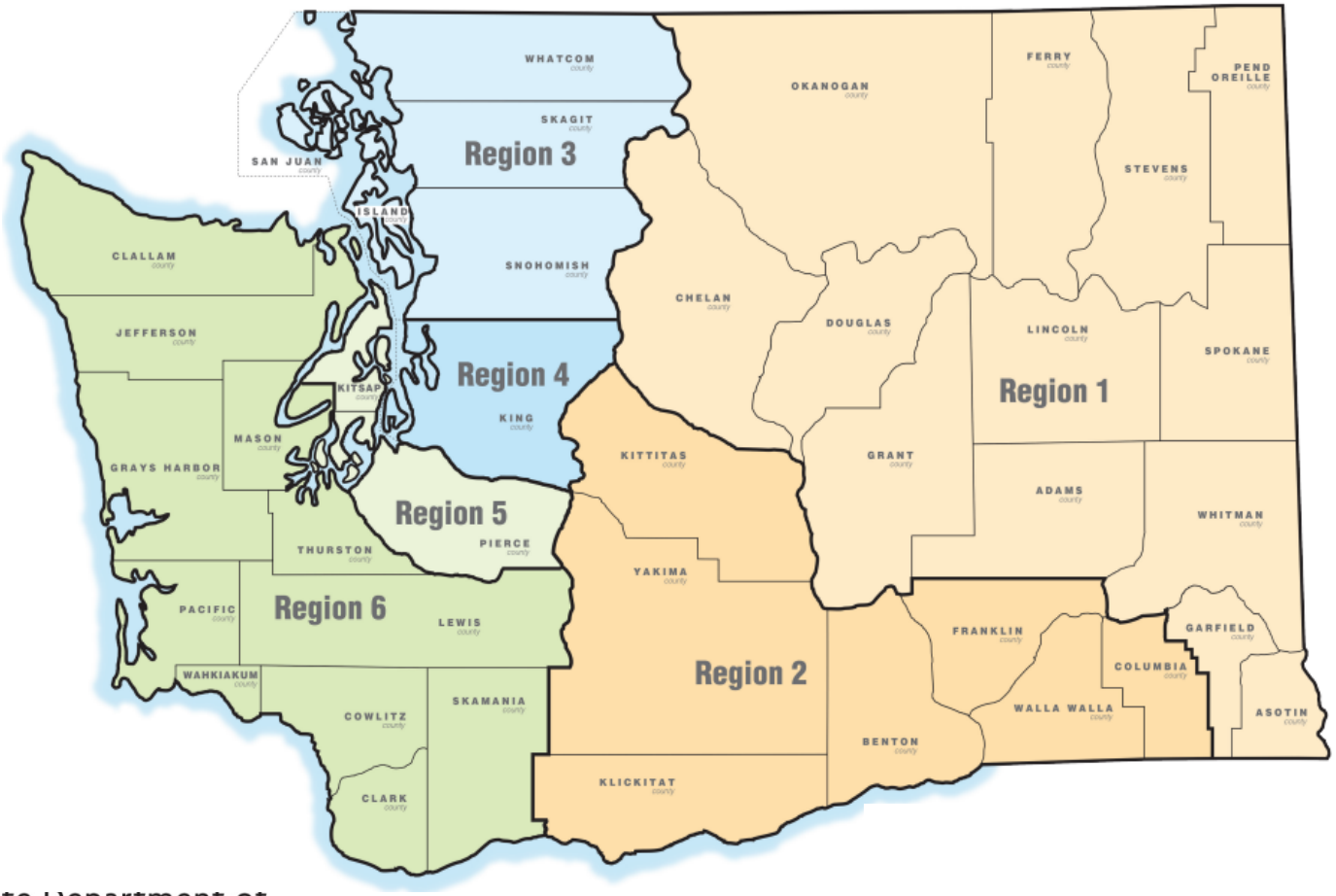
# Where will NRM Take Place

## DCYF Regional Map




- Zoom
- In-person
- Rotating sites
- East and West

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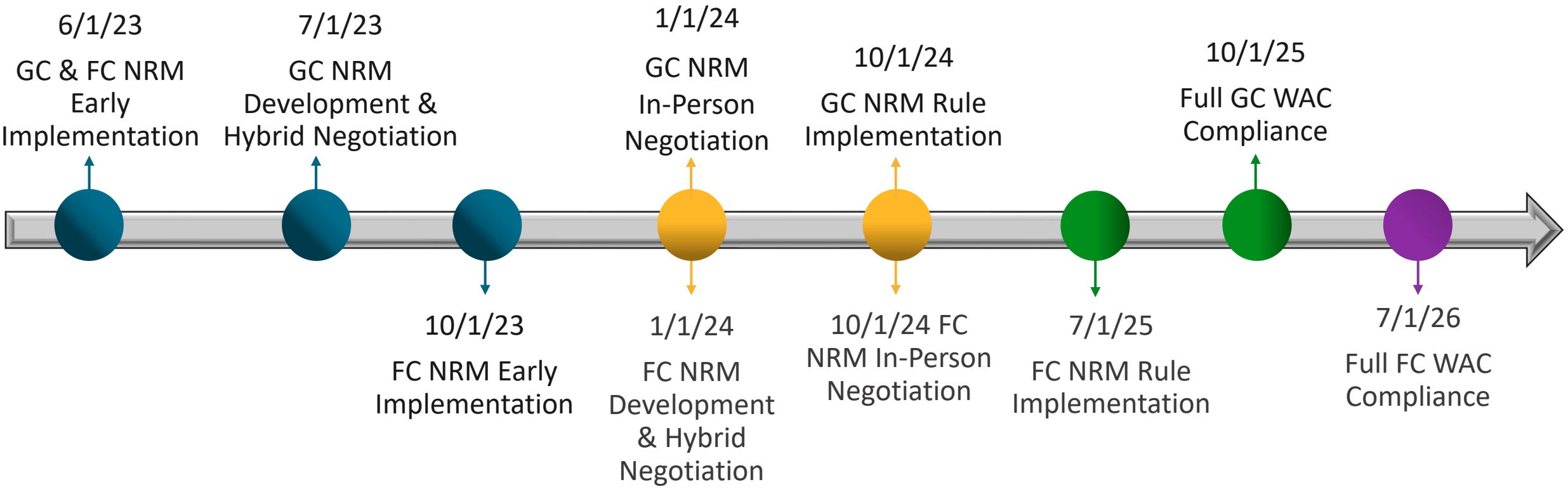
# NRM Phase Timeline

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# NRM Preparation

- Communication Plan
- Key Roles
- Facilitator
- Stakeholder Groupings
- Project Manager
- Information Gathering

# Early Rule Implementation

- Current WAC
- Workgroup Recommendations
- Prudent Parenting
- Facility Policy
- Updated Practice

# NRM Development

- Routine Communication
- Research & Analyze
- Proposed Rule Language
- Design Process
- Routine Meetings
- Training Development

# Participant Groupings

- BRS Providers
- DDA Providers
- EPS Providers
- OYS/Hope Providers
- GRC/ERC/RAC/Mat Providers
- CRC/SCRC Providers
- Medically Fragile Providers
- ORR/URM/Private Providers

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# NRM Hybrid Negotiation

- Routine communication
- Provider activity
- Learning sessions
- Virtual negotiation
- In-person planning
- “Focus” WAC identification

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# NRM In-Person Negotiation

- Negotiate Rules
- Write
- Document & report
- Finalize training
- Align WAC, contracts, policy
- Finalize rules

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# NRM Rule Implementation

- Communication
- Change management
- Training
- Facility procedures
- Meetings
- LD procedures
- Full compliance
- Monitoring

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# Thank you!

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# Contact

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